



Veteran-to-Veteran Volunteer Program

Every day, Heartland has the distinct honor of providing hundreds of U.S. military veterans with hospice care. Different kinds of trauma can be experienced by different veterans in different wars. We've learned a critical lesson: a patient's military service history helps determine which kind of personalized, compassionate care we should provide.

No one understands the questions and concerns of a U.S. military veteran more than a fellow veteran or active duty personnel. That's why Heartland has developed the Veteran-to-Veteran Volunteer program, in which volunteers with similar backgrounds can meet with and assist in the care of U.S. military veteran patients.

Our veteran volunteers enrich the lives of our veteran patients by:

- Listening to veterans as they tell their life stories
- Educating and assisting patients on how to access veteran benefits
- Participating in pinning ceremonies and presenting recognition certificates
- Providing support to families and loved ones

Veteran volunteers are important to Heartland because the potential for a better match of patients and volunteers based on similar areas of interest and background is increased.

- Veterans share a common language, and code of conduct and honor.
- The camaraderie between veterans can enhance their civilian social roles.
- When one veteran talks to another, stoicism and secrecy may dissolve.
- Sharing supports life-review and healing.

All volunteers receive training regarding the philosophy of hospice, the role of the volunteer, specific needs of veterans, and communicating with hospice patients and their loved ones. Volunteer hours are flexible and scheduled according to the volunteer's availability.

For more information, call:

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CALL OR EMAIL TO LEARN MORE ABOUT
HEARTLAND VOLUNTEER OPPORTUNITIES

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