

Below is a list of questions received from potential RFP respondents with the County's corresponding answers. Additional questions and answers may be added as they are received and answered by Sauk County.

1. Is this going to include services that are provided by the Human Services Department at Sauk County in addition to the Health Department?

Answer: No

2. Can the final RFP submission be emailed to you or does it need to be mailed?

Answer: Per the RFP document, it must be provided in hardcopy to the location listed, clearly labeled, by 4:00 p.m. CST on the date specified.

3. Can you please tell me how many of the following rendering and/or billing providers you have:
 - a. Providers (full-time vs. part-time)? (MD, DO, PhD, etc.)
 - b. Mid-level providers (full-time vs. part-time)? (NP, ARPN, LCSW, PA, etc.)

Answer: From a billing standpoint we qualify as two billing providers (two NPI numbers) however, our licensed staff may be considered Mid-level providers then, we have 3 Registered Dieticians and 12 RNs, all full-time.

4. How many licensed NPI providers will be users (e.g., MD, DO, Pharm D, PA, etc.)?

Answer: See question #3 above.

5. What are the (total) annual billables for all insurance companies including Medicare and Medicaid for 2022?

Answer: Our 2022 billing was approximately \$60,000

6. Is there a budget allocated for this new EHR system? If so, what is the budget?

Answer: The total budget is yet to be determined.

7. How many total users of the system?

Answer: Currently we have 31 Health Department Staff. Ideally, this system would be able to handle 50 users, in case we ever needed to quickly hire additional staff to respond to a public health emergency.

8. What are the roles of the system users within the department?

Answer:

- Admin (For Billing, Reports, Quality Control, Scheduling)
- Nurse
- Supervisors
- Community Health Educators

9. How many different locations are there?

Answer: 1, however, we do have home-visiting nurses, so the ability for mobile access/entry would be appreciated.

10. What kind of training do we prefer?

- a. Face to face
- b. In-person
- c. All staff or train the trainer
- d. Other

Answer:

- Instructor-led either in-person or virtually for all system users.
- Separate training for system administrators.

11. What is the preferred implementation process?

Answer: Vendor conducted, on-site.

12. How many of the intended users have NPIs?

Answer: The Health Department has two NPIs.

13. Do you require PPS reporting?

Answer: No

14. What labs do you need connection with?

Answer: None

15. Do you use VaxCare or HIE?

Answer: No

16. Is Case Management required?

- a. If so, how many case managers are there?

Answer: Yes. All PNCC/NFP RN's will need case management, we currently have 12 licensed RNs.

17. Is Dental required?

- a. If so, how many dentists and hygienists?

Answer: No

18. When does the Netsmart / Allscripts contract expire?

Answer: The current maintenance contract expires 2/28/2024.

19. Are projects funds earmarked or grant funded?

Answer: Some of each.

20. Do you require Single Sign On (SSO)?

Answer: This is not a requirement, but it would be considered a preferable option.

21. What data elements do you wish to send to ROSIE?

a. What connections are available?

Answer: Unsure if connections are available. If possible, send basic demographic, contact, and eligibility related data elements (pregnancy status, if breastfeeding, current health insurance, and number of children under age 5 in household) to ROSIE.

22. What are the data elements you wish to send to Tyler MUNIS?

a. Does MUNIS accept standard API?

Answer: Transactions to revenue and expense accounts – API status unknown.

Direct any correspondence related to the above to steve.pate@saukcountywi.gov