Wisconsin Adult Protective Services

Contact Information for Elder-Adult-at-Risk Agencies, Adult-at-Risk Agencies, and Tribal Adult Protective Services Agencies





Wisconsin Department of Health Services Division of Public Health P-00328A (07/2022)

Table of Contents

Elder-Adult-at-Risk Agencies	2
County Adult-at-Risk Agencies	15
Tribal Contacts	27

Every county in Wisconsin has an agency that will investigate reported incidents of abuse, neglect, self-neglect, and financial exploitation. If you need to talk to someone about suspected abuse of an elder adult at risk (age 60+), call the Elder Abuse Hotline at 833-586-0107 or your local elder-adult-at-risk (EAAR) agency. To report suspected abuse of an adult at risk (ages 18–59), contact your county adult-at-risk (AAR) agency. Some Wisconsin tribes also have an elder abuse agency, an agency that investigates suspected abuse of younger adults with disabilities, or both.

Contact information for county and tribal agencies is listed below. You can also find contact information for these agencies on the <u>Department of Health Services Adult Protective Services</u> website.

Elder-Adult-at-Risk Agencies

Listed alphabetically by county.

Adams County Health and Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-339-4505

Toll-free: 800-830-3454

After-hours phone: 608-339-3304 or 911

Ashland County Health and Human Services Department

Daytime hours: 8 a.m.-12:30 p.m., 1:30 p.m.-5 p.m.

Daytime phone: 715-682-7004

Toll-free: 800-472-6927

After-hours phone: 715-682-7023

Barron County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-537-5691 After-hours phone: 888-552-6642

Emergency: 715-537-3106

Bayfield County Department of Human Services

Daytime hours: 8 a.m.-4 p.m. Daytime phone: 715-373-6144

After-hours phone: 911

Brown County Health and Human Services Department

Daytime hours: 8 a.m.-4:30 p.m.
Daytime phone: 920-448-7885
After-hours phone: 920-436-8888
Email: bc.hs.aps@browncountywi.gov

Buffalo County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-685-4412 After-hours phone: 608-685-4433

Burnett County Health and Human Services Department

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-349-7600

After-hours phone: 888-552-6642 or 911

Calumet County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-849-1400 After-hours phone: 920-849-9317

Chippewa County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-726-7788 After-hours phone: 715-726-7788

Clark County Social Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-743-5233

Toll-free: 866-743-5233

After-hours phone: 715-743-3157

Aging and Disability Resource Center (ADRC) of Columbia County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-742-9233

Toll-free: 888-742-9233

After-hours phone: 608-742-4166

Crawford County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-326-0248 After-hours phone: 608-326-8414

Dane County Department of Human Services, Adult Protective Services Helpline

Daytime hours: 7:45 a.m.-4:30 p.m.

Daytime phone: 608-261-9933

After-hours phone: 608-255-6067 or 911

Website: https://danecountyhumanservices.org/Disability-and-

Aging/Protective-Services

Dodge County Human Services and Health Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-386-3580 After-hours phone: 888-552-6642

Door County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 920-746-7155, then select option 2 Toll-free: 888-743-1844, ext. 7155, then select option 2

After-hours phone: 920-746-2588 or 911

Douglas County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-395-1304

After-hours phone: 911

Dunn County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-232-4006

After-hours phone: 911

Eau Claire County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-839-7118

After-hours phone: 715-839-4972 (non-emergency) or 911

Florence County Human Services Department

Daytime hours: 8:30 a.m.-4 p.m. Daytime phone: 715-528-3296

Toll-free: 888-452-3296

After-hours phone: 715-528-3346

Aging and Disability Resource Center (ADRC) of Fond du Lac County, Department of Social Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-929-3466

Toll-free: 800-435-7335

After-hours phone: 920-929-3466 or 911

Forest County Social Services Department

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-478-3351

After-hours phone: 715-478-3331 (dispatch)

Grant County Department of Social Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-723-2136 After-hours phone: 608-723-2157

Green County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m.

Phone: 608-328-9499

After-hours phone: 888-552-6642

Aging and Disability Resource Center (ADRC) of Green Lake County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 877-883-5378 After-hours phone: 920-294-4000

Iowa County Department of Social Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-930-9835 After-hours phone: 608-930-9500

Iron County Department of Human Services

Daytime hours: 8 a.m.-4 p.m. Daytime phone: 715-561-3636

After-hours phone: 715-561-3800 or 911

Jackson County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-284-3978

Toll-free: 844-493-4245

After-hours phone: 715-284-5357 or 911

Jefferson County Department of Human Services

Hours: 24 hours

Phone: 920-674-3105

Juneau County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-847-2400 After-hours phone: 608-847-6161

Kenosha County Division of Aging, Disability & Behavioral Health Services

Daytime hours: 8 a.m.-5 p.m. Daytime phone: 262-605-6646 After-hours phone: 262-657-7188

Kewaunee County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-388-7030 After-hours phone: 920-388-3100

Aging and Disability Resource Center (ADRC) of La Crosse County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-785-5700

After-hours phone: 911

Lafayette County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-776-4960 After-hours phone: 608-776-4848

Langlade County, North Central Health Care, Adult Protective Services

Daytime hours: 8 a.m.-4:30 p.m. 24-hour phone: 715-841-5160

Toll-free: 855-487-3338

Lincoln County, North Central Health Care, Adult Protective Services

Daytime hours: 8 a.m.-4:30 p.m. 24-hour phone: 715-841-5160

Toll-free: 855-487-3338

Manitowoc County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-683-4230 After-hours phone: 888-552-6642

Marathon County, North Central Health Care, Adult Protective Services

Daytime hours: 8 a.m.-4:30 p.m. 24-hour phone: 715-841-5160

Toll-free: 855-487-3338

Aging and Disability Resource Center (ADRC) of Marinette County

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-732-3850 After-hours phone: 715-732-7600

Marquette County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-297-3124 After-hours phone: 608-297-2115

Menominee County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-799-3861 After-hours phone: 715-799-3861

Aging and Disability Resource Center of Milwaukee County

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 414-289-6874 or 414-289-6660

After-hours phone: 414-289-6874, 414-239-6660, or 211

Online elder abuse referral form:

https://county.milwaukee.gov/EN/Department-on-

Aging/Elder-Abuse-Referral-Form

Monroe County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-269-8600 After-hours phone: 888-552-6642

Oconto County Health and Human Services Department

Daytime hours: 8 a.m.-4 p.m.
Daytime phone: 920-834-7000
After-hours phone: 920-834-6900

Oneida County Department of Social Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-362-5695

Toll-free: 888-662-5695

After-hours phone: 715-361-5100

Outagamie County Department of Health and Human Services

Daytime hours: 8 a.m.-5 p.m. Daytime phone: 920-832-4646 After-hours phone: 920-832-4646

Ozaukee County Human Services Department

Daytime hours: 8:30 a.m.-5 p.m. Daytime phone: 262-284-8200

After-hours phone: 911

Pepin County Department of Human Services

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-672-8941 After-hours phone: 715- 672-5944

Aging and Disability Resource Center (ADRC) of Pierce County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-273-6780 After-hours phone: 715-273-5051

Polk County Community Services Division

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-485-8400 After-hours phone: 715-485-8300

Portage County Health and Human Services Department

Daytime hours:

Monday: 8 a.m.-4:30 p.m. Tuesday: 8 a.m.-5:30 p.m. Wednesday: 8 a.m.-5 p.m. Thursday: 8 a.m.-4:30 p.m.

Friday: 8 a.m.-3 p.m.

Daytime phone: 715-345-5350 After-hours phone: 866-317-9362

Price County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-339-2158

After-hours phone: 715-339-3011 (Sheriff's Department) or 911

Racine County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 262-833-8777 After-hours phone: 262-638-6741

Richland County Department of Health and Human Services

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 608-647-8821 After-hours phone: 608-647-2106

Rock County Department of Health and Human Services, Adult Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-741-3600 After-hours phone: 608-741-3600

Rusk County Aging Unit

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-532-2299

After-hours phone: 715-532-2200 or 911

Sauk County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-355-4200 After-hours phone: 800-533-5692

Sawyer County Department of Health and Human Services

Daytime hours:

Monday-Thursday: 8 a.m.-4:30 p.m.

Friday: 8 a.m.-4 p.m.

Daytime phone: 715-634-4806, ask for APS intake

Toll-free: 800-569-4162, ask for APS intake

After-hours phone: 911

Shawano County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-526-4700 After-hours phone: 715-526-3111

Aging and Disability Resource Center (ADRC) of Sheboygan County

Daytime hours: 8 a.m.-5 p.m. Daytime phone: 920-467-4100

Toll-free: 800-596-1919 After-hours phone: 911

Aging and Disability Resource Center (ADRC) of St. Croix County

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 715-246-8255 (ACCESS)

Toll-free: 800-372-2333

After-hours phone: 888-552-6642 (Northwest Connections)

Taylor County Human Services Department

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-748-3332 After-hours phone: 715-748-2200

Trempealeau County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 715-538-2311, ext. 290

After-hours phone: 715-538-4351

Vernon County Department of Human Services

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 608-637-5210

After-hours phone: 911

Vilas County Department of Social Services

Daytime hours: 8 a.m.-4 p.m. Daytime phone: 715-479-3668 After-hours phone: 715-479-4441

Walworth County Department of Health and Human Services

Hours: 24 hours

Phone: 262-741-3200

Washburn County Health and Social Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-468-4747

After-hours phone: 888-860-0373 or 911

Washington County Health and Human Services Department

Daytime hours: 7 a.m.–5:30 p.m. Daytime phone: 262-365-5757 After-hours phone: 262-365-6565

Aging and Disability Resource Center (ADRC) of Waukesha County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 262-548-7848

After-hours phone: 262-547-3388 or 211

Waupaca County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-258-6400

After-hours phone: 800-719-4418 (non-emergency) or 911

Waushara County Department of Aging Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-787-6618

After-hours phone: 920-787-3321 (dispatch)

Aging and Disability Resource Center (ADRC) of Winnebago County

Daytime hours: 8 a.m.-4:30 p.m.

Toll-free: 877-886-2372 (leave message after hours)

After-hours crisis hotline:

Oshkosh: 920-233-7707 or 911 Neenah: 920-722-7707 or 911

Wood County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone:

Marshfield: 715-384-5555

Wisconsin Rapids: 715-421-2345

After-hours phone: Same as daytime phone

County Adult-at-Risk Agencies

Listed alphabetically by county.

Adams County Health and Human Services Department

Daytime hours: 8 a.m.-4 p.m. Daytime phone: 608-339-4505 or

Toll-free: 888-830-3454

After-hours phone: 608-339-3304 or 911

Ashland County Health and Human Services Department

Daytime hours: 8 a.m.-12:30 p.m., 1:30 p.m.-5 p.m.

Daytime phone: 715-682-7004 After-hours phone: 715-682-7023

Barron County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-537-5691

After-hours phone: 715-537-3106 (emergencies)

or 888-552-6642

Bayfield County Department of Human Services

Daytime hours: 8 a.m.-4 p.m. Daytime phone: 715-373-6144

After-hours phone: 911

Brown County Health and Human Services Department

Daytime hours: 8 a.m.-4:30 p.m.
Daytime phone: 920-448-7885
After-hours phone: 920-436-8888
Email: bc.hs.aps@browncountywi.gov

Buffalo County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-685-4412 After-hours phone: 608-685-4433

Burnett County Health and Human Services Department

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-349-7600

After-hours phone: 888-552-6642 or 911

Calumet County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-849-1400 After-hours phone: 920-849-9317

Chippewa County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-726-7788 After-hours phone: 715-726-7788

Clark County Social Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-743-5233

Toll-free: 866-743-5233

After-hours phone: 715-743-3157

Aging and Disability Resource Center (ADRC) of Columbia County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-742-9233

Toll-free: 888-742-9233

After-hours phone: 608-742-4166

Crawford County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-326-0248

After-hours phone: 608-326-8414 or 911

Dane County Department of Human Services, Adult Protective Services Helpline

Daytime hours: 7:45 a.m.-4:30 p.m.

Daytime phone: 608-261-9933

After-hours phone: 608-255-6067 or 911

Website: https://danecountyhumanservices.org/Disability-and-

Aging/Protective-Services

Dodge County Human Services and Health Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-386-3580 After-hours phone: 888-552-6642

Door County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 920-746-7155, then select option 2 Toll-free: 888-743-1844, ext. 7155, then select option 2

After-hours phone: 920-746-2588 or 911

Douglas County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-395-1304

After-hours phone: 911

Dunn County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-232-4006

After-hours phone: 911

Eau Claire County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-839-2300 After-hours phone: 715-839-4972

Florence County Human Services Department

Daytime hours: 8:30 a.m.-4 p.m. Daytime phone: 715-528-3296

Toll-free: 888-452-3296

After-hours phone: 715-528-3346 or 911

Aging and Disability Resource Center (ADRC) of Fond du Lac County, Department of Social Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 888-435-7335

After-hours phone: 920-929-3466 or 911

Forest County Social Services Department

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-478-3351

After-hours phone: 715-478-3331 (dispatch)

Grant County Department of Social Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-723-2136 After-hours phone: 608-723-2157

Green County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-328-9499 After-hours phone: 888-552-6642

Aging and Disability Resource Center (ADRC) of Green Lake County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 877-883-5378

After-hours phone: 920-294-4000 or 911

Iowa County Department of Social Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-930-9835 After-hours phone: 608-930-9500

Iron County Department of Human Services

Daytime hours: 8 a.m.-4 p.m. Daytime phone: 715-561-3636

After-hours phone: 715-561-3800 or 911

Jackson County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-284-4301 After-hours phone: 800-500-3910

Jefferson County Department of Human Services

Hours: 24 hours

Phone: 920-674-3105

Juneau County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-847-2400 After-hours phone: 608-847-6161

Kenosha County Division of Aging, Disability & Behavioral Health Services

Daytime hours: 8 a.m.-5 p.m. Daytime phone: 262-605-6646

Toll-free: 800-472-8008

After-hours phone: 262-657-7188

Kewaunee County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-388-7030

After-hours phone: 920-388-3100 or 911

Aging and Disability Resource Center (ADRC) of La Crosse County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-785-5700

After-hours phone: 911

Lafayette County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-776-4960 After-hours phone: 608-776-4848

Langlade County, North Central Health Care, Adult Protective Services

Daytime hours: 8 a.m.-4:30 p.m. 24-hour phone: 715-841-5160

Toll-free: 855-487-3338

Lincoln County, North Central Health Care, Adult Protective Services

Daytime hours: 8 a.m.-4:30 p.m. 24-hour phone: 715-841-5160

Toll-free: 855-487-3338

Manitowoc County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-683-4230 After-hours phone: 888-552-6642

Marathon County, North Central Health Care, Adult Protective Services

Daytime hours: 8 a.m.-4:30 p.m. 24-hour phone: 715-841-5160

Toll-free: 855-487-3338

Aging and Disability Resource Center (ADRC) of Marinette County

Daytime hours: 8:30–4:30
Daytime phone: 715-732-3850
After-hours phone: 715-732-7600

Marquette County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-297-3124 After-hours phone: 608-297-2115

Menominee County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-799-3861 After-hours phone: 715-799-3881

Aging and Disability Resource Center (ADRC) of Milwaukee County

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 414-289-6660 or 414-289-6874

After-hours phone: 414-289-6660, 414-289-6874, or 211

Online APS referral form:

https://county.milwaukee.gov/EN/DHHS/DSD/Adult-

Protective-Services-Referral-Form

Monroe County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-269-8600 After-hours phone: 888-552-6642

Oconto County Health and Human Services Department

Daytime hours: 8 a.m.-4 p.m.
Daytime phone: 920-834-7000
After-hours phone: 920-834-6900

Oneida County Department of Social Services

Hours: 24 hours

Phone: 715-362-5695 Toll-free: 888-662-5695

Outagamie County Department of Health and Human Services

Daytime hours: 8 a.m.-5 p.m.
Daytime phone: 920-832-4646
After-hours phone: 920-832-4646

Ozaukee County Human Services Department

Daytime hours: 8:30 a.m.-5 p.m. Daytime phone: 262-284-8200

After-hours phone: 911

Pepin County Department of Human Services

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-672-8941 After-hours phone: 715-672-5944

Pierce County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-273-6770 After-hours phone: 715-273-5051

Polk County Community Services Division

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-485-8400 After-hours phone: 715-485-8300

Portage County Health and Human Services Department

Daytime hours:

Monday: 8 a.m.-4:30 p.m. Tuesday: 8 a.m.-5:30 p.m. Wednesday: 8 a.m.-5 p.m. Thursday: 8 a.m.-4:30 p.m.

Friday: 8 a.m.-3 p.m.

Daytime phone: 715-345-5350 After-hours phone: 866-317-9362

Price County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-339-2158

After-hours phone: 715-339-3011 (Sheriff's Department) or 911

Racine County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 262-833-8777 After-hours phone: 262-638-6741

Richland County Department of Health and Human Services

Daytime hours: 8:30 a.m.-5 p.m. Daytime phone: 608-647-8821 After-hours phone: 608-647-2106

Rock County Department of Health and Human Services, Adult Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-741-3600 After-hours phone: 608-741-3600

Rusk County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-532-2299

After-hours phone: 715-532-2200 or 911

Sauk County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 608-355-4200 After-hours phone: 800-533-5692

Sawyer County Department of Health and Human Services

Daytime hours:

Monday-Thursday: 8 a.m.-4:30 p.m.

Friday: 8 a.m.-4 p.m.

Daytime phone: 715-634-4806, ask for APS intake

Toll-free: 800-569-4162, ask for APS intake

After-hours phone: 911

Shawano County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-526-4700

After-hours phone: 888-238-3253 or 715-526-3111

Aging and Disability Resource Center (ADRC) of Sheboygan County

Daytime hours: 8 a.m.-5 p.m. Daytime phone: 920-467-4100

Toll-free: 800-596-1919

After-hours phone: 920-549-3111 or 911

Aging and Disability Resource Center (ADRC) of St. Croix County

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 715-246-8255 (ACCESS)

Toll-free: 800-372-2333

After-hours phone: 888-552-6642 (Northwest Connections)

Taylor County Human Services Department

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 715-748-3332 After-hours phone: 715-748-2200

Trempealeau County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone: 715-538-2311, ext. 290

After-hours phone: 715-538-4351

Vernon County Department of Human Services

Daytime hours: 8:30 a.m.-4:30 p.m.

Daytime phone: 608-637-5210

After-hours phone: 911

Vilas County Department of Social Services

Daytime hours: 8 a.m.-4 p.m. Daytime phone: 715-479-3668

After-hours phone: 715-479-4441 or 911

Walworth County Department of Health and Human Services

Hours: 24 hours

Phone: 262-741-3200

Washburn County Health and Human Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-468-4747

After-hours phone: 888-860-0373 or 911

Washington County Health and Human Services Department

Daytime hours: 7 a.m.-5:30 p.m. Daytime phone: 262-365-5757 After-hours phone: 262-365-6565

Aging and Disability Resource Center (ADRC) of Waukesha County

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 262-548-7848

After-hours phone: 262-547-3388 or 211

Waupaca County Department of Health and Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-258-6400

After-hours phone: 800-719-4418 or 911

Waushara County Department of Human Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-787-6618

After-hours phone: 920-787-3321 (dispatch)

Aging and Disability Resource Center (ADRC) of Winnebago County

Daytime hours: 8 a.m.-4:30 p.m.

Toll-free: 877-886-2372 (leave message after hours)

After-hours crisis hotline:

Oshkosh: 920-233-7707 or 911 Neenah: 920-722-7707 or 911

Wood County Human Services Department

Daytime hours: 8 a.m.-4:30 p.m.

Daytime phone:

Marshfield: 715-421-2345

Wisconsin Rapids: 715-384-5555

After-hours phone: Same as daytime phone

Tribal Contacts

Listed alphabetically by tribal nation.

The investigating agencies and/or contacts for most of Wisconsin's tribal nations are listed below. These tribes have designated a contact for the purpose of receiving information or inquiries about APS-related matters from tribal members, county APS units, or other interested external parties.

For various reasons, tribal nations work in cooperation with county APS units to investigate cases of suspected abuse, neglect, self-neglect, or financial exploitation and/or to petition for guardianships or protective services. The county APS units that work collaboratively with tribal nations or provide assistance are listed with the respective tribes.

Bad River Band of Lake Superior Chippewa

Jean Hahn-Thomas, Aging Manager Phone: 715-682-7150, ext. 1495

Email: AgingDirector@badriver-nsn.gov

APS county: Ashland

Forest County Potawatomi Community

Community Advocacy Department, Family Services Division

Phone: 715-478-7201 (24 hours)

Email: Community.Advocate@fcp-nsn.gov

APS county: Forest

Ho-Chunk Nation Department of Social Services, Adult Protective Services

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-284-7749

After-hours phone: Contact county APS, law enforcement, or 911

Faye E. Begay, Tribal Aging and Disability Resource Specialist

Email: Faye.Begay@ho-chunk.com

Lac Courte Oreilles Band of Lake Superior Chippewa Indians Aging and Disability Services Department

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 715-865-3379

After-hours phone: 715-634-4858 (Sawyer County

Sheriff's Department)

Rosalie Gokee, Aging and Disability Services Director

Email: rosalie.gokee@lco-nsn.gov

Diana Cross, Tribal Aging and Disability Resource Specialist

Email: diana.cross@lco-nsn.gov

APS county: Sawyer

Menominee Indian Tribe of Wisconsin

APS county: Menominee

Oneida Nation Tribal Elder Abuse Unit

Daytime hours: 8 a.m.-4:30 p.m. Daytime phone: 920-869-2448 After-hours phone: 920-869-2448

Anna Marie Mendoza, Elder Abuse Prevention Supervisor,

Oneida Nation Aging and Disability Services

Phone: 920-869-6855, ext. 6854 Email: amendoza@oneidanation.org

APS counties: Brown and Outagamie

Red Cliff Band of Lake Superior Chippewa

Anna Hanson, Red Cliff Elderly Director

Phone: 715-779-3706, ext. 5018

Work cell: 715-209-7448

Email: anna.hanson@redcliff-nsn.gov

APS county: Bayfield

Sokaogon Chippewa Community, Mole Lake Band of Lake Superior Chippewa

Sokaogon Chippewa Elder Department

Phone: 715-478-1229

Samantha Vanzile-Cottrell, Interim Aging Director

Cell phone: 715-622-0314

Email: samantha.cottrell@scc-nsn.gov

APS county: Forest

St. Croix Chippewa Indians of Wisconsin

Lisa Reynolds, Elder Advocates Director/Caregiver Manager

Phone:715-349-2195, ext. 5116 Email: lisare@stcroixojibwe-nsn.gov

Jennifer Bearheart, St. Croix Tribal Aging Unit Director

Phone: 715-349-2195, ext. 5108

Email: jenniferb@stcroixojibwe-nsn.gov

APS county: Burnett

Stockbridge-Munsee Community Band of Mohican Indians

Daytime hours: 8 a.m.-4:30 p.m.
Daytime phone: 715-793-5615
After hours phone: 715-793-5615;
if no response, call 715-851-5796

Lory Stevens, Tribal Elder/Disabled Social Worker

Phone: 715-793-5615

Email: lory.stevens@mohican-nsn.gov

APS county: Shawano



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P-00328A (07/2022)