AUGUST 26, 2005

EMPLOYEE MONTH



Bev Milfred is the June Employee of the Month for the Sauk County Health Care Center. Bev has worked at the Health Care Center for 29 years. She started in 1976 as a CNA on the nursing home fourth floor. In 1991, she moved to the FDD (Facility for the Developmentally Disabled). Bev enjoys working with the clients in home and life skills so that they can move into the community and live in a group home. According to her coworkers, Bev has a great rapport with these clients and always

has their best interests at heart. She is generous and thoughtful not only to the clients but to her coworkers as well.

Bev is married and lives with her husband in Cazenovia. She has three grown sons and two granddaughters. In her spare time, she loves to garden, read novels and watch birds and of course, the Packers.

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"When I heard my name on the P.A. system that I was named Employee of the Month, I thought they were kidding!" says Requie Tourdot. July's awardee. "I started at the Sauk County Health Care Center Laundry Department on November 7, 1979," he proudly states. Then, there were 363 residents at the Health Care Center and 10 employees working in the Laundry. "And no air conditioning in the laundry building! We were allowed to wear shorts in the summer months."

Reggie is a very dedicated employee who never misses work, and in fact, has to be reminded to take his vacation time. In his off time, Reggie likes to goose hunt, watch football, basketball and car racing. "I like to get on my bike and take off on the 400 Trail."

Being a 25 year employee, the most rewarding thing is making the residents happy keeping their personal laundry and bed linens clean. Currently, 4 out of 5 people that he works with are long term employees. "We've got a good crew here," smiles Reggie.

To nominate a staff person for **Employee of the Month** pick up a yellow nomination form by the time clocks and indicate why you feel the employee is deserving. Nominations may be placed in the Suggestion Box by the Employee/Ambulance entrance. Eligible nominees will be put on the ballot for voting the first payday of the month when checks are picked up. Ballots are available in the Personnel Office on Thursday from 12:00 to 4:30 for voting if you are unable to vote on Friday. In addition, if a NOC shift person is chosen as Employee of the Month, they will receive 2 free movie passes since they are not able to use the free meal tickets.

Upcoming Events

- Sept 5 Labor Day Holiday Sept 6 **Department Head**
 - 7 Medicare
 - 8 **HCC** Meeting
 - PAYDAY 9 Tailgate Party
- Sept 11 Patriot Day
- Grandparents Day Sept 13 **Department Head**
- Sept 14

Sept

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- Medicare
 - Italian Day-No Pizza Hut Continuum of Care Meeting
- Sept Sept Sept
 - 22 Sept Sept 23

 - Sept 27 **Department Head** Sept

15

20

21

- 28 Medicare
 - Pizza Hut Lunch Bake Sale

Infection Control

Department Head

Nurses Meeting

Salad Luncheon

CNA Meetings

Pharmacy

Medicare

PAYDAY



September Employee Anniversaries

Laura Borkenhagen	1 yr	Dawn Drea	11 yrs
Crystale Gleash	1 yr	Peggy Connors	13 yrs
Jason Sincere	3 yrs	Janice Nachtigal	14 yrs
Kara Wildenradt	4 yrs	Linda VanCoulter	16 yrs
Jessica Woodruff	5 yrs	Colleen Beard	18 yrs
Goldie Champagne	6 yrs	Wanda Terry	26 yrs
Heather Luke	6 yrs	Dean Alt	30 yrs
Kari Olstadt	6 yrs	Leon Lombard	30 yrs
Deanna Cooper	11 yrs		•

Welcome New Employees



Hi, my name is Sara Fulton. I am a Casual CNA working night shift. I am enrolled as a surgical technician and an RN at WWTC in LaCrosse. I am married with nine children. I look forward to getting back in the work force.



Hello, my name is Brenda Hansen. I'm glad to be here. I'll be working NOCs as a CNA. I am a mother of 2 boys ages 9 and 11. When I'm not working or cleaning house I love to cook, do cross-stitch and watch movies (old and new). I am glad to be here, and look forward to starting my new position.



Hello, my name is Diane Monroe. I am working here as a CNA on PM shift. I enjoy the outdoors and spending time with my daughter and son. I look forward to meeting and making new friends.

Canteen

The Canteen on first floor is open Tuesday—Friday from 9:30—10:30 a.m. for resident and staff use. If you would like a little treat now and then just go see Marge G. and she'll help you out. If there is a particular item you would like to see on the cart you can contact Liz Miller at ext. 7526.



Thank You from Margaret



Thank you to everyone who volunteered to help and made the Antique Vehicle Show a wonderful success, again! Your generosity makes this event possible. Margaret Burggraf, Activity Director



Hello, my name is Kelly Norling. I am working here as a CNA. I like to have fun and laugh. I enjoy being outside and doing things outside. I like working with horses and animals. I can't wait to make new friends.

Hi, my name is Ron Boryla. I'm work-

golf and fishing. I am looking forward

ing here as a CNA and going to

to meeting new friends.

school to become an LPN. I enjoy



Hello, my name is Jennifer Roberge. I'm working here as an LTE RLA/ CNA. I have a 5 year old daughter and an 8 year old son. I'm currently a full time student at the University of Wisconsin. My major is Physician Assistant/Nursing. I look forward to meeting new people here.

Dates to Remember

September 9 Tailgate Party- To celebrate the beginning of the Badger/Packer football season we will be selling brats and hot dogs for lunch from 10:45—1:00. It will also be a jeans day.

September 11 Grandparents Day— Remember those special grandparents on this day.

September 14 Italian Day—Dress in Italian colors of green, red and white. You may purchase the special Italian meal of spaghetti or pizza, salad bar and dessert. More information coming soon.

September 23 Salad Luncheon— Our delicious salad luncheon will be served from 10:45—1:00. Profits to be given in support of the Alzheimer's Memory Walk at Oschner Park.

September 28 Bake Sale— Be on the lookout for delicious goodies being offered for very reasonable prices on this Wednesday in September. Profits support resident activities.

October 1 Memory Walk—The Sauk/Columbia County Memory Walk will be held on Saturday, October 1 at Oschner Park. It would be great to get a large group of walkers for this event. If you cannot walk please sponsor someone who is, so we can raise money to support the fight against Alzheimer's Disease. Please see Liz or Margaret if interested in walking or to make a contribution. Watch for upcoming fundraisers.

Resident Satisfaction Survey

A Resident Satisfaction Survey is sent each month or every quarter to all new or long-term residents/guardians. The survey is a very valuable tool in finding out what the residents and their families think of our services from the admission process to dietary to laundry. Questions are asked about each department and the results are tabulated quarterly for presentation to the Quality Assurance Committee.

The results of the surveys are largely very positive, and we consistently rate above 3.5 on a 4.0 scale. Comments are also very positive including..." The care is the best." "We think the county should keep the Health Care Center going, and we tell everyone we can about the excellent care!" "We were totally pleased with the quality of compassionate care dad received during his stay..." "SCHCC is second to none!" "The building doesn't make the place, it's the people within those walls... Our mother was treated with special care from loving 'hearts and hands' " "Everyone who works there ought to be commended!'

These remarks from families and residents are a very vivid reminder of who we are working for and what our mission is - compassionate, professional care for our vulnerable residents.

Thank you for consistently working hard to provide such wonderful care under sometimes difficult circumstances.

A high school teacher injured his back and had to wear a plaster cast around the upper part of his body. It fit under his shirt and was not noticeable. On the first day of the semester, still with the cast under his shirt, he walked confidently into the rowdy classroom, opened the window as wide as possible and then busied himself with deskwork. When a strong breeze made his tie flap, he took the stapler and stapled the tie to his chest. From that day on, discipline did not prove to be a problem in his classroom.

Employee Name Tags

All employees are provided with one name tag upon hire. Employees needing a replacement name tag, must purchase one at their own expense. Effective October 1, 2005 replacement name tags will cost \$1.00 each. **Background Investigation**

In accordance with the provisions of Chapter 50, Section 50.065 of the Wisconsin State Statutes, the Sauk County Health Care Center completes a full background check on all employees upon hire, and every four years throughout their employment at the facility. You may be receiving a memo from the Personnel Department requesting you to fill out a Background Information Disclosure form. Please fill out this form fully and specifically and return to the Personnel Department no later than Monday, September 12, 2005. If you have any questions regarding this process, please contact Katie Pope, Personnel Manager.

Nursing Assistant Certification Renewal

A large number of CNAs will be needing to renew their Nursing Assistant Certification in September. Please promptly bring your renewal form to the Personnel Department so that we may provide you with the required information. Once we've provided you with the required information, the employee is responsible for sending the renewal form to Promissor. Once you receive your updated certification card, please promptly bring it to the Personnel Department so that we may make a copy for your file.

Are you a Family Caregiver?

The Family Caregiver Support Network is a free resource center for family members and friends who help or care for older adults. The Network is a one-stop information and personal support center for family caregivers. All of the center's services are free!

The Family Caregiver Support Network provides:

*Telephone Assistance

*Caregiver personal support

*Older adult care and living options counseling

*Classes on self and older adult care

*Referrals to resources

*Advocacy

If you would like more information regarding this important, free resource, please stop by the Personnel Office to pick up a brochure.

Dan Netwall, Benefits Design representative will be here in the Staff Room on Wednesday, August 31, 2005, 1:30 - 4:00 pm. New employees will be contacted to set up an appointment to see Mr. Netwall regarding dental, vision, cancer, etc. plans available under the Section 125 Plan. Any current employees who would like to see Mr. Netwall as well are asked to stop in the Personnel Office to schedule an appointment.

The HCC has a team of walkers for the Memory Walk on October 1. As a fundraising activity we are having "Floor Wars" to raise money for the walkers. Each floor has a specific week in September where they will try to out do the other floors in fundraising. The first floor will be September 6—9. Every-one who works on a particular floor (RN's, CNA's, Housekeeping, Activities, O.T.) will pool their resources. First floor captain is Liz Miller, 2nd floor is Margaret Burggraf, 3rd floor is Deb Check and 4th/5th floor is Penny Schrank. Please see these people if you have any questions or to give them your pledge money. We hope to raise \$600 from our facility. To check on our progress and the progress of other county teams, go to www.alzwisc.org.

The mandatory evacuation training is still going on. Please sign up for one of the dates and times that are posted by the second floor time clock.

CNA's have a new inservice training that will be ongoing. The training requires signing up for specific times and dates that are also posted by the second floor time clock. A partner to sign up with is preferred but not required. The theme of the inservice is a review of basic CNA skills.