

Sauk County, Wisconsin
Child Support Agency Annual Report

2017 Highlights:

One 2017 highlight for the Child Support Agency was the successful transition to mandatory e-filing in June 2017. The transition has been relatively smooth since implementation and there have been only minor issues as the agency moves forward in the process.

A second highlight of the Child Support Agency in 2017 was meeting all four of the performance standards set by the State of Wisconsin. This allows the Agency to receive all available performance incentive funding in the 2019 federal fiscal year. This accomplishment is always significant in and of itself, but because of the large number of staffing changes the Child Support Agency faced at the beginning of the year, it is incredibly noteworthy this year. This is a major highlight of 2017 for the Agency.

2017 Goals Review

2017 GOALS REVIEW

OBJECTIVE	WAS THIS OBJECTIVE REACHED IN 2017?
	Yes or No (If no, please provide comment)
Receipt of performance money based on:	
90% Paternity Establishment Rate	Yes (104.54%)
80% Court Order Establishment Rate	Yes (92.24%)
80% Current Support Collection Rate	Yes (81.54%)
80% Arrears Collection Rate	Yes (81.91%)

Changes / Accomplishments:

2017 was a very tough year for the Child Support Agency. A significant number of transitions and changes occurred during the year due to the loss of the previous Director, Tom Fandry, which occurred in November 2016. There were three Interim Directors from December 2016 until May before the current and fourth Director began employment in June of 2017.

Additionally, a long-time staff member retired after almost 20 years of work with the Agency in March of 2017. This position was successfully filled and the individual is now well integrated into the Agency.

In addition to the Agency accomplishments that are listed under the 2017 Highlights section, the Child Support Agency did an overhaul of the large amount of paperwork and miscellaneous items stored on the second floor of the office and destroyed any old, unnecessary documents.

The Child Support Agency has also implemented a number of inter-office changes that have served to bring the Agency together as a working team: monthly office meetings; a written list of office rules and expectations; and centralized, written documentation of office procedures and processes.

Statistical Summary:

For the 2017 calendar year, total collections by the Child Support Agency were \$10,711,945.60, for an average of \$892,662.13 per month. Total Agency expenses for 2017 were \$877,152.00. The Child Support Agency returned \$12.21 for every dollar spent on the program.

OUTPUT MEASURES

DESCRIPTION	2015 ACTUAL (FFY 2015)	2016 ACTUAL (FFY 2016)	2017 ACTUAL (FFY 2017)	CHANGE
IV-D Cases (as of September 30 th of the applicable Federal Fiscal Year)	3,531	3,565	3,468	-97 cases
Staff Members	11	11	11	None

SAUK COUNTY OUTCOME AND EFFICIENCY MEASURES

DESCRIPTION	2015 ACTUAL (FFY 2015)	2016 ACTUAL (FFY 2016)	2017 ACTUAL (FFY 2017)
Paternity Establishment (90%) Cumulative	111.11%	112.04%	104.54%
Court Order Establishment Rate (80%)	91.36%	90.07%	92.24%
Current Support Collection Rate (80%)	81.46%	81.47%	81.54%
Arrears Collection Rate (80%)	80.53%	81.97%	81.91%

STATEWIDE OUTCOME AND EFFICIENCY MEASURES

DESCRIPTION	2015 ACTUAL (FFY 2015)	2016 ACTUAL (FFY 2016)	2017 ACTUAL (FFY 2017)
Paternity Establishment (90%) Cumulative	104.89%	104.84%	100.52%
Court Order Establishment Rate (80%)	87.14%	87.18%	87.03%
Current Support Collection Rate (80%)	74.15%	74.48%	74.63%
Arrears Collection Rate (80%) Cumulative	67.63%	69.05%	69.40%

COUNTY (POPULATION 2016)	IVD CASES (FFY 2017)	RANK	COURT ORDER ESTABLISHMENT RATE (80%) (FFY 2017)	RANK	PATERNITY ESTABLISHMENT RATE (90%) (FFY 2017)	RANK	CURRENT SUPPORT COLLECTIONS RATE (80%) (FFY 2017)	RANK	ARREARS COLLECTION RATE (80%) (FFY 2017)	RANK	CSA Agency Staff/Total with Cooperative Agreements
ASHLAND (15,714)	1523	27	86.80%	25	103.56%	24	71.75%	27	62.95%	27	6.07/6.86
BARRON (45,412)	2539	15	91.34%	15	109.94%	9	79.78%	11	77.03%	14	6.90/6.95
CHIPPEWA (63,649)	3316	8	94.72%	2	105.34%	21	80.80%	9	81.64%	5	9.00/9.50
COLUMBIA (56,927)	2990	11	90.87%	tie 17	97.98%	26	83.03%	1	81.61%	6	10.75/11.89
DODGE (88,068)	3858	5	92.95%	6	108.37%	14	81.48%	6	79.73%	10	10.70/13.27
DOUGLAS (43,509)	2979	12	91.14%	16	115.20%	2	75.75%	24	69.42%	26	9.50/12.00
DUNN (44,704)	2116	17	87.57%	24	106.75%	18	78.85%	16	76.54%	15	7.86/8.29
GRANT (52,214)	1965	19	92.32%	tie 11	109.57%	10	82.35%	3	81.97%	3	6.00/6.53
JEFFERSON (84,625)	4166	2	94.46%	3	98.54%	25	82.69%	2	83.06%	2	11.80/14.82
JUNEAU (26,274)	1873	20	89.91%	22	112.15%	6	78.92%	15	74.74%	19	5.01/5.14
LANGLADE (19,221)	1680	24	93.51%	5	106.15%	20	72.34%	26	68.97%	25	4.38/4.60
LINCOLN (27,902)	1610	26	90.87%	tie 17	106.57%	19	79.30%	13	81.12%	7	3.30/3.45
MANITOWOC (79,536)	3784	6	92.20%	14	112.19%	5	78.12%	17	73.79%	21	9.00/10.00
MARINETTE (40,491)	2669	14	92.32%	tie 11	105.25%	22	76.07%	22	73.72%	22	7.00/8.08
MONROE (45,623)	2977	13	92.91%	7	107.58%	16	77.92%	18	80.30%	9	7.00/7.74
OCONTO (37,430)	1722	23	85.31%	26	108.42%	13	79.21%	14	74.04%	20	4.69/5.13
ONEIDA (35,601)	1751	22	90.75%	19	109.49%	11	76.77%	20	78.07%	12	5.33/7.68
OZAUKEE (88,314)	2087	18	92.76%	8	108.16%	15	77.72%	19	72.40%	23	6.00/6.75
POLK (43,481)	1858	21	76.53%	27	123.23%	1	76.14%	21	70.76%	24	6.68/6.70
PORTAGE (70,477)	3039	10	92.69%	9	108.59%	12	79.37%	12	78.18%	11	10.70/10.79
SAINT CROIX (88,029)	3104	9	90.37%	21	110.83%	8	82.22%	4	80.65%	8	8.23/9.37
SAUK (63,949)	3468	7	92.24%	13	104.54%	23	81.54%	5	81.91%	4	11.00/12.09
SHAWANO (41,062)	1646	25	95.44%	1	112.68%	4	75.78%	23	74.97%	17	4.00/7.78
WALWORTH (102,959)	4467	1	90.42%	20	113.18%	3	72.69%	25	74.75%	18	11.00/15.66
WASHINGTON (134,296)	4150	3	88.22%	23	97.72%	27	81.08%	8	77.41%	13	13.00/14.60
WAUPACA (51,533)	2159	16	93.75%	4	107.43%	17	80.09%	10	76.43%	16	5.40/6.00
WOOD (73,107)	3946	4	92.42%	10	112.04%	7	81.34%	7	84.68%	1	10.91/11.34