

Sauk County, Wisconsin
Aging & Disability Resource Center, 2017 Annual Report

2017 Highlights: The ADRC began efforts to make Sauk County Dementia Friendly. In cooperation with the Alzheimer and Dementia Alliance, a community stakeholder group was formed in 2017. The committee has trained more than 20 businesses and over a thousand individuals in Sauk County in becoming dementia friendly.

2017 Goals Review

2017 GOALS REVIEW

OBJECTIVE	WAS THIS OBJECTIVE REACHED IN 2017?
	Yes or No (If no, please provide comment)
1. Increase the number of unduplicated clients served by the ADRC I & A Specialists by 5% during 2017	Yes, by 8%
2. 85% of all clients returning surveys will report very good to excellent services	Yes, 95.5% ranked as very good to excellent
3. 85% of all surveys returned will report excellent service provided by the EBS and DBS Staff member	Yes, EBS at 99.4% Yes, DBS at 96.5%
4. Provide 60,000 meals to home delivered and congregate eligible clients in 2017.	No, 54,544 were served; the decline being primarily in congregate meals.
5. In order to create a dementia friendly community, ADRC staff will train 15 businesses in Baraboo on becoming dementia friendly.	Yes, 20 businesses trained.
6. Provide a total of 4 evidence based courses in 2017	No, while 4 classes were offered, one class was unable to be held due to lack of enrollment.

Changes / Accomplishments: Clients coming into the ADRC has grown significantly since 2014; in 2014 the ADRC Intake Specialists saw 3,454 unique clients as compared to 8,166 clients in 2017. In 2017 the ADRC hired a part time social worker to help with this increased need.

In 2017, the ADRC began looking into why the ADRC fiscal agent, Richland County, was taking several months to reimburse the Sauk County ADRC. As a result, the oversight committee and the director worked to have the fiscal agent changed for 2018, and in November, 2017 the Governing board took a vote to

move the fiscal agent out of Richland County and into Juneau County. While working on these issues, it was discovered that Richland County was billing for indirect costs they had not allowed the other ADRC's to bill. After discussion with the State, the other counties in the regional ADRC were allowed to bill likewise, and an additional \$80,000 was billed for the ADRC in Sauk County.

In early 2017, the ADRC oversight committee requested that the ADRC change the way it collected fees from transportation clients. Robin Kitzinger, the ADRC fiscal tech, was able to pull down \$86,843 from the Managed Care Organizations, an increase of \$56,795 from \$30,186 in 2016.

Statistical Summary:

OUTPUT MEASURES

DESCRIPTION	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL
AddLife Today! Circulation each printing	7200	7200	7200
Disability Program Specialist-total cases	598	794	701
Elderly Benefit Program, total individuals served	1175	1270	1514
Information & Assistance Program—Total unduplicated clients	6537	7752	8166
National Family Caregiver Support Program—total unduplicated Respite Scholarship Recipients and Support Group Participants	17	28	46
Nutrition—Total Congregate Unduplicated	364	461	318
Nutrition—Total HDM unduplicated	311	383	374
Prevention Program: Total Classes held/unduplicated participants	2/19	1/9	3/31
Transportation Programs—total Rides	19693	21289	23,843
Volunteer hours	16425	15924	15,288

OUTCOME AND EFFICIENCY MEASURES

DESCRIPTION	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL
Disability Benefit Specialist Monetary Impact to Sauk County	\$2,326,383	\$2,681,801	\$2,568,896
Elder Benefit Specialist Program Monetary Impact to Sauk County	\$6,000,000	\$6,427,317	\$8,781,266
Transportation: Fun Day Travels/Shopping cost per ride	\$45.36	\$42.42	63.17
Transportation: Volunteer Driver Escort cost per ride	\$40.45	\$34.97	28.53
Volunteer hours/value of hours	\$373,920	\$376,825	\$3,690,012