

Sauk County, Wisconsin

Sauk County Department of Human Services Annual Report

2015 Mission: The Sauk County Department of Human Services is dedicated to providing high quality, caring, effective and efficient services for all county residents according to need and eligibility. Priorities include: treating everyone with dignity and respect, enhancing self-reliance, protecting the vulnerable, and promoting healthy families, relationships and lifestyles.

2015 Vision: With the assistance of our community partners, a coordinated network of trauma informed, comprehensive human services will be available as needed, and easily accessed by county residents.

Departmental Program Summary:

The Human Services Department operates a broad range of services for the residents of Sauk County in the following program areas:

- The Child Protective Services Unit is responsible for investigating alleged cases of child abuse and neglect, and when necessary placing youth in alternate care to provide them safety.
- The Youth Services Unit assesses the circumstances of alleged juvenile offenders and makes recommendations to the juvenile court as to the most appropriate disposition.
- The Economic Support Unit completes applications for Medical Assistance, Food Stamps, Energy Assistance Program, child day care and the Wisconsin Works Program (W-2).
- The Recovery Services Unit provides office, home, and community based mental health and substance abuse counseling along with emergency services.
- The Community Support Unit provides intensive services to individuals with serious mental illness in order to support them in the community whenever possible.
- The Adult Protective Services Unit is responsible for providing adult protective services and purchasing services which help vulnerable adults remain safe.
- The Children's Long Term Support Unit provides home based assistance to disabled children and includes the Birth-to-Three and Family Support programs.

These units are supported by the Business and Administration Services Units.

The major departmental challenge continues to be maximizing the use of limited federal, state, and local funding. While this funding is never adequate to meet all the needs of county residents, it does support a wide array of quality services which meet many of the needs of county residents. In 2015 the Department continued to focus on slowing the growth of alternate care placements for children and adolescents, as well as psychiatric hospitalizations. The major challenges in 2015 were continuing to refine operation of the Capital Consortium, a seven county collaboration to provide Economic Support Services, expanding Comprehensive Community Services for children and families, and developing Medication Assisted Treatment for individuals addicted to opioids through a large Federal grant.

2015 Goals Review

2015 GOALS REVIEW

OBJECTIVE	WAS THIS OBJECTIVE REACHED IN 2015?
	Yes or No (If no, please provide comment)
Finish 2015 within budgeted tax levy	Yes
Increase Crisis and CCS revenues by 20% over 2014	Yes
Successful Crisis Grant operation, stay within budget	Yes
Stay within alternate care placement budget	Yes
Continue implementation of Organizational Analysis recommendations	Yes
Redesign Integrated Services Program	Yes

Changes / Accomplishments:

- Increased Crisis Program and Comprehensive Community Service Program revenues.
- Improved Capital Consortium IM performance.
- Continued all-staff meetings.
- COMPAS implementation in the Juvenile Justice Unit.
- Transition to Electronic Records.
- Continued implementation of Departmental Organizational Analysis.
- Continued membership in the Mississippi Valley Health Services Commission and the Marsh Country Health Alliance Commission.
- Active participation in statewide Human Services system.
 - ✓ WCHSA Children Youth and Families Policy Advisory Committee
 - ✓ WCHSA Behavioral Health Policy Advisory Committee
 - ✓ Quarterly DCF/DHS Secretary's meetings.
 - ✓ Post Reunification Program Advisory Committee.
 - ✓ Out of Home Care/Foster Care Licensing Committee.
 - ✓ Statewide Professional Development System Executive Committee.
 - ✓ Secretary's Child Welfare Council.
 - ✓ eWiSACWIS Advisory Committee.
 - ✓ County Ambassador Program
 - ✓ Continuous Quality Improvement Advisory Committee
- Continued membership on the Workforce Development Board.

In summary in 2015, the Department provided a consistent level of high quality effective services guided by the priorities established in our mission statement. Department staff provided strong leadership at the county, regional, and state levels in a number of important program areas. Challenges related to the cost of managing increasingly complex individual and family difficulties, and maintaining effective program operations with declining revenues are in the forefront of ongoing Department planning efforts.

Statistical Summary:

OUTPUT MEASURES

DESCRIPTION	2013 ACTUAL	2014 ACTUAL	2015 ACTUAL
Outpatient Clients Served	1466	1582	1446
Youth Services Clients Served	202	162	149
CPS, Kinship, Resource, CSSW Clients Served	636	618	652
Long Term Support Clients	378	376	362
Developmentally Disabled, Birth-to-Three Clients Served	295	299	310
Community Support Clients Served	209	202	171
Average Economic Support	6236	6594	6567

OUTCOME AND EFFICIENCY MEASURES

DESCRIPTION	2013 ACTUAL	2014 ACTUAL	2015 ACTUAL
75% of Community Support Program consumers will live independently in the community	85%	86%	82%
75% of Community Support Program consumers will have structured activity planned outside of the home, which could include employment, volunteering, and/or social/recreational activities			89%
80% of Children in alternate care placements are reunified within 12 months	81%	82%	78%
90% of initial assessments will be on time as defined by State benchmarks			61%
70% of Families Come First families will demonstrate progress on goals	90%	84%	90%
75% of Mental Health hospitalizations will have a face to face contact	80%	77%	80%
50% of potential mental health hospitalizations are diverted	80%	79%	80%
100% CST employed/contracted staff will locate and attend service facilitation training			100%
50% Substance Use staff will locate and attend medication assisted treatment			100%
90% follow-up crisis outreach to consumers within 48 hours			90%
50% of Mental Health contacts will utilize an evidence-based suicide screening tool			Deferred
70% of Youth Services Unit's Assessments will be conducted using an Evidenced Based Tool	98%	100%	100%
CLTS Children will have no more than one crisis stay in residential or hospital care	Not Met – 2 Children	Not Met – 2 Children	Not Met – 2 Children
Birth-to-Three Staff will use the Primary Coaching Model with at least 50% of families	100%	100%	100%
90% of Income Maintenance applications are processed timely	93%	96%	96%

