

Sauk County, Wisconsin

Sauk County Department of Human Services Annual Report

2013 Mission: The Sauk County Department of Human Services is dedicated to providing high quality, effective and efficient services for all county residents according to need and eligibility. Priorities include: treating everyone with dignity and respect, enhancing self reliance, protecting the vulnerable, and promoting healthy families, relationships and life styles.

2013 Vision: With the assistance of our community partners, a coordinated network of comprehensive human services will be available and easily accessed by county residents as needed.

Departmental Program Summary:

The Human Services Department operates a broad range of services for the residents of Sauk County in the following program areas:

- The Child Protective Services Unit is responsible for investigating alleged cases of child abuse and neglect, and when necessary placing youth in alternate care to provide them safety.
- The Youth Services Unit assesses the circumstances of alleged juvenile offenders and makes recommendations to the juvenile court as to the most appropriate disposition.
- The Economic Support Unit completes applications for Medical Assistance, Food Stamps, Energy Assistance Program, child day care and the Wisconsin Works Program (W-2).
- The Recovery Services Unit provides office, home and community based mental health and substance abuse counseling along with emergency services.
- The Community Support Unit provides intensive services to individuals with serious mental illness in order to support them in the community whenever possible.
- The Adult Protective Services Unit is responsible for providing adult protective services and purchasing services which help vulnerable adults remain safe.
- The Children's Long Term Support Unit provides home based assistance to disabled children and includes the Birth-to-Three and Family Support programs.

These units are supported by the Business and Administration Services Units.

The major departmental challenge continues to be maximizing the use of limited federal, state, and local funding. While this funding is never adequate to meet all the needs of county residents, it does support a wide array of quality services which meet many of the needs of county residents. In 2013 the Department continued to focus on slowing the growth of alternate care placements for children and adolescents, as well as psychiatric hospitalizations. The major challenges in 2013 were refining operation of the Capital Consortium, a seven county collaboration to provide Economic Support Services and expanding Comprehensive Community Services for children and families.

2013 Goals Review

2013 GOALS REVIEW

OBJECTIVE	WAS THIS OBJECTIVE REACHED IN 2013?
	Yes or No (If no, please provide comment)
Finish 2013 within budgeted tax levy	Yes
Increase Crisis and CCS revenues by 20% over 2012	Yes
Successful Crisis Grant operation, stay within budget	Yes
Stay within alternate care placement budget	Yes
Continue implementation of Organizational Analysis recommendations	Yes
Redesign Integrated Services Program	Yes

Changes / Accomplishments:

- Increased Crisis Program and Comprehensive Community Service Program revenues.
- Improved Capital Consortium IM performance.
- Continued all-staff meetings.
- Reduced FPI utilization and expanded Comprehensive Community Services for children and families.
- Implementation of Departmental Organizational Analysis.
- Continued membership in the Mississippi Valley Health Services Commission and the Marsh Country Health Alliance Commission.
- Active participation in statewide Human Services system.
 - ✓ WCHSA Children Youth and Families Policy Advisory Committee
 - ✓ WCHSA Behavioral Health Policy Advisory Committee
 - ✓ Quarterly DCF/DHS Secretarys' meetings.
 - ✓ Post Reunification Program Advisory Committee.
 - ✓ Out of Home Care/Foster Care Licensing Committee.
 - ✓ Statewide Professional Development System Executive Committee.
 - ✓ Secretary's Child Welfare Council.
 - ✓ eWiSACWIS Advisory Committee.
 - ✓ County Ambassador Program
 - ✓ Immigrant/Refugee Services Committee
 - ✓ Human Services Redesign Committee
- Continued membership on the Workforce Development Board.

In summary in 2013, the Department provided a consistent level of high quality effective services guided by the priorities established in our mission statement. Department staff provided strong leadership at the county, regional, and state levels in a number of important program areas. Challenges related to the cost of managing increasingly complex individual and family difficulties, and maintaining effective program operations with declining revenues are in the forefront of ongoing Department planning efforts.

OUTPUT MEASURES

DESCRIPTION	2011 ACTUAL	2012 ACTUAL	2013 ACTUAL
Outpatient Clients Served	1442	1477	1466
Youth Services Clients Served	230	219	202
CPS, Kinship, Resource, CSSW Clients Served	721	650	636
Long Term Support Clients	395	380	378
Developmentally Disabled, Birth-to-Three Clients Served	289	307	295
Community Support Clients Served	213	213	209
Average W-2 Caseload	36.33	41.09	0
Average Economic Support	4874.33	5882	6236

OUTCOME AND EFFICIENCY MEASURES

DESCRIPTION	2011 ACTUAL	2012 ACTUAL	2013 ACTUAL
75% of Community Support Program consumers will live independently in the community	84%	84%	85%
80% of Children in alternate care placements are reunified within 12 months	100%	71%	81%
70% of Families Come First families will demonstrate progress on goals	88%	94%	90%
75% of Mental Health hospitalizations will have a face to face contact	82%	81%	83%
60% of Outpatient consumers will report progress on goals	65%	79%	85%
50% of potential mental health hospitalizations are diverted	79%	80%	68%
70% of Youth Services Unit's Assessments will be conducted using an Evidenced Based Tool		98%	98%
CLTS Children will have no more than one crisis stay in residential or hospital care		Met	Not Met – 2 Children
Birth-to-Three Staff will use the Primary Coaching Model with at least 50% of families		82%	100%
90% of Income Maintenance applications are processed timely			93%