Sauk County, Wisconsin

Child Support Agency Annual Report

2018 Mission: Provide effective and quality service to the public with respect to establishment and enforcement of child support, medical support, establishment of paternity, and all other functions of the child support program.

Departmental Program Summary: Establishing paternity on cases where no father is named on the child's birth certificate. Establishment and enforcement of court orders which include child support orders, health insurance provisions, and collections of birth related expenses. Modification of existing court orders to comply with the percentage guidelines contained in DCF 150. The agency receives referrals from the Department of Human Services for children receiving public assistance benefits or in substitute care (foster care, kinship care). We also accept applications for services to establish new orders, or to modify and enforce extension orders.

2018 Goals Review

2018 GOALS REVIEW

OBJECTIVE	WAS THIS OBJECTIVE REACHED IN 2018?
	Yes or No (If no, please
	provide comment)
Receipt of performance money based on:	
90% Paternity Establishment Rate	Yes (113.67%)
80% Court Order Establishment Rate	Yes (92.04%)
80% Current Support Collection Rate	Yes (81.95%)
80% Arrears Collection Rate	Yes (82.93%)

Changes / Accomplishments: 2018 was a growing year for the Child Support Agency. Similar to last year, a significant number of transitions occurred within the Agency. A long-term staff member retired after over 28 years of experience and two other staff members took different positions outside the Agency. As a result, three new staff members joined the Agency and one internal promotion occurred. To date, two of the positions were successfully filled and one position became vacant at the beginning of 2019.

An accomplishment of the Child Support Agency for 2018 was the successful completion of an IRS audit, which took considerable preparation. The Child Support Agency walked away with some issues to resolve, but to date, has completing the IRS requests successfully. As these audits do not occur regularly in Agencies across Wisconsin, and because Sauk County was successful overall in the audit, the Department of Children and Families was very satisfied with the results.

A second accomplishment of the Child Support Agency in 2018 was meeting all four of the performance standards set by the State of Wisconsin. This allows the Agency to receive all available performance incentive funding in the 2020 federal fiscal year. This accomplishment is

always significant, but because of the number of staffing changes the Child Support Agency faced in 2018, it is noteworthy and a highlight for the Agency.

In addition to the Agency accomplishments, the Child Support Agency has sought out partnerships with other Sauk county agencies and state programs in order to better support the parents paying and receiving support. Such agencies include the Sauk County Job Center, Veteran's Services, and Forward Services for W-2 and FSET options. The Child Support Agency has created a Job Board that directs parents to opportunities within the County and regularly provides parents seeking employment a handout for the Job Center.

Statistical Summary: For the 2018 calendar year, total collections by the Child Support Agency were \$10,595,021.20, for an average of \$882,918.43 per month. Total Agency expenses for 2018 were \$910.144. The Child Support Agency returned \$11.64 for every dollar spent on the program.

OUTPUT MEASURES

DESCRIPTION	2013 ACTUAL	2014 ACTUAL	2015 ACTUAL	2016 ACTUAL	2017 ACTUAL	2018 ACTUAL
	(FFY 2013)	(FFY 2014)	(FFY 2015)	(FFY 2016)	(FFY 2017)	(FFY 2018)
IV-D Cases (as	3,449	3,490	3,531	3,565	3,468	3,479
of September						
30 th of the						
applicable						
Federal Fiscal						
Year)						
Staff Members	11	11	11	11	11	11

OUTCOME AND EFFICIENCY MEASURES

DESCRIPTION	2013	2014	2015	2016	2017	2018
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL
	(FFY 2013)	(FFY 2014)	(FFY 2015)	(FFY 2016)	(FFY 2017)	(FFY 2018)
Paternity Establishment (90%) Cumulative	111.83%	111.98%	111.11%	112.04%	104.54%	113.67%
Court Order Establishment (80%)	91.53%	92.15%	91.36%	90.07%	92.24%	92.04%
Current Support Collection (80%)	80.96%	81.21%	81.46%	81.47%	81.54%	81.95%
Arrears Collections (80%) Cumulative	79.66%	78.79%	80.53%	81.97%	81.91%	82.93%

WOOD	WAUPACA	WASHINGTON	WALWORTH	SHAWANO	SAUK	SAINT CROIX	PORTAGE	POLK	OZAUKEE	ONEIDA	OCONTO	MONROE	MARINETTE	MANITOWOC	LINCOLN	LANGLADE	JUNEAU	JEFFERSON	GRANT	DUNN	DOUGLAS	DODGE	COLUMBIA	CLARK	CHIPPEWA	BARRON	ASHLAND	COUNTY (MEDIUM 1500-4999 cases)		
																													IVD CASES	
3885	2188	4151	4461	1788	3469	3227	3051	1779	2044	1800	1731	3018	2740	3773	1578	1676	1945	4154	1942	2081	3046	3820	2987	1205	3335	2531				
4	16	3	1	22	7	9	10	23	18	21	24	12	14	6	26	25	19	2	20	17	11	5	13	28	8	15	27	caseload)	least IV-D	RANK
93.23%	93.92%	89.47%	89.87%	87.64%	92.19%	87.51%	90.69%	80.38%	93.15%	88.89%	83.77%	92.71%	90.77%	92.00%	93.03%	94.21%	87.81%	93.84%	93.46%	89.14%	89.56%	92.83%	90.56%	85.98%	95.62%	93.68%	89.83%	(80%) (FFY 2018)	COURT ORDER RATE	
		20		24			15			22							23						16				18	RANK		
7 110.68%	3 113.63%	101.89%	113.94%	118.23%		110.98%		109.05%		107.20%			105.72%	107.20%	108.48%		108.35%				114.55%			115.09%			104.44%	RATE (90%) (FFY 2018)	FEDERAL PATERNITY	
10		28	5	1		9		14	22	19 (tie)	23	1	25	19 (tie	15	2,	10	21	1:	1:		1:	27		1:	3	21	RANK		
81.66%		81.42%	73.41%	1 75.99%		81.75%	3 79.04%	75.80%		76.59%	78.64%	78.00%	75.94%	77.73%	80.11%		5 78.23%	82.69%	2 82.83%		1 76.73%	81.19%	82.19%		l 81.05%	78.60%	70.14%	_	CSUP COLLECTION	
8	6	9	26	23	5	7	13	25	16	22	14	18	24	19	12	27	17	3	2	20	21	10	4	1	11	15	28	RANK		
85.39%		76.30%	74.49%	75.67%		77.86%	76.51%	69.34%	71.48%	76.84%	73.21%	79.34%	72.07%	74.01%	81.34%		73.84%	82.75%	81.92%		67.88%	81.12%	79.91%	83.96%	81.72%		57.30%	(80%) (FFY 2018)	ARREARS PYMT RATE	
1	11	15	18	17		12	14	25	24		22		23		7	27	20	4	5	21	26	8	9	2	6	16	28	RANK		
788	. 849	2192	3008	553		1082		634	1358	528	255	574	849	1225	581	179	371	1123	218		963		807	260	620	1137	3 236	COUNT	NON-IVD CASE	