



Quotation # Q-566619

Date: June 2, 2026

Customer # 18859 Contract #

County of Sauk
Land Information/GIS Dept
505 Broadway St
Baraboo, WI 53913-2183

ATTENTION: Joe Fleischmann
PHONE: 608-355-3570 x3570
EMAIL: jfleischmann@co.sauk.wi.us

Environmental Systems Research Institute, Inc.
380 New York St
Redlands, CA 92373-8100
Phone: (909) 793-2853
DUNS Number: 06-313-4175 CAGE Code: OAMS3

To expedite your order, please attach a copy of this quotation to your purchase order.
Quote is valid from: 6/2/2026 To: 11/29/2026

Material	Qty	Unit Price	Total
158344	1	\$8,075.00	\$8,075.00

Configuration Engineer Service Retainer Package provides the Customer a choice of one of two options:# 1) up to 20 hours of remote consulting; or 2) one day of onsite consulting support from a U.S. based Esri configuration engineer. Technical topics may include assisting with installation and configuration of ArcGIS software, defining information products, ArcGIS organization configuration, workflows using ArcGIS Pro, map and app configuration for Esri Apps and App Builders, and general "best practices" knowledge transfer for components of ArcGIS. For specific ArcGIS Solutions, see additional details in the activity description attached to this quote or provided separately. Prior to the start of the engagement, the Customer will be contacted by an Esri representative to determine requirements and whether remote or onsite support is requested. If the Customer selects the remote consulting option, the Esri representative will assign a technical consultant to work with the Customer for the duration of the allotted hours. If the Customer selects the onsite consulting option, the Esri representative will work with the Customer to define expectations and then schedule a mutually agreed upon date for the onsite engagement. Scheduling will be based on resource availability. The consulting support provided under this Professional Service Package must be expended within a period of twelve (12) months from when a valid Purchase Order is received. Onsite support will be provided at a mutually agreed upon customer location during one trip within the United States. The Esri Professional Service Packages terms and conditions shall apply.# If not attached, or already incorporated into an existing and current Esri master contract, these terms and conditions can be viewed on the web at <https://www.esri.com/en-us/legal/terms/services/>. For activities/engagements that span more than 1 business day, if the Customer reschedules or cancels the consulting engagement within three (3) calendar days of the scheduled start date, Esri will separately invoice the Customer a cancellation fee of \$2,500.

Subtotal:	\$8,075.00
Sales Tax:	\$0.00
Estimated Shipping and Handling (2 Day Delivery):	\$0.00
Contract Price Adjust:	\$0.00
Total:	\$8,075.00

Esri may charge a fee to cover expenses related to any customer requirement to use a proprietary vendor management, procurement, or invoice program.

For questions contact: Joe Araiza	Email: jaraiza@esri.com	Phone: 312-609-0966 x5383
<p>The items on this quotation are subject to and governed by the terms of this quotation, the most current product specific scope of use document found at https://assets.esri.com/content/dam/esrisites/media/legal/product-specific-terms-of-use/e300.pdf, and your applicable signed agreement with Esri. If no such agreement covers any item quoted, then Esri's standard terms and conditions found at https://go.esri.com/MAPS apply to your purchase of that item. If any item is quoted with a multi-year payment schedule, Esri may invoice at least 30 days in advance of each anniversary date without the issuance of a Purchase Order, and Customer is required to make all payments without right of cancellation. Third-party data sets included in a quotation as separately licensed items will only be provided and invoiced if Esri is able to provide such data and will be subject to the applicable third-party's terms and conditions. If Esri is unable to provide any such data set, Customer will not be responsible for any further payments for the data set. US Federal government entities and US government prime contractors authorized under FAR 51.1 may purchase under the terms of Esri's GSA Federal Supply Schedule. Supplemental terms and conditions found at https://www.esri.com/en-us/legal/terms/state-supplemental apply to some US state and local government purchases. All terms of this quotation will be incorporated into and become part of any additional agreement regarding Esri's offerings. Acceptance of this quotation is limited to the terms of this quotation. Esri objects to and expressly rejects any different or additional terms contained in any purchase order, offer, or confirmation sent to or to be sent by buyer. Unless prohibited by law, the quotation information is confidential and may not be copied or released other than for the express purpose of system selection and purchase/license. The information may not be given to outside parties or used for any other purpose without consent from Esri. Delivery is FOB Origin for customers located in the USA.</p>		



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Consulting support hours to assist with an in place ArcGIS Enterprise upgrade for Sauk County.

Esri may charge a fee to cover expenses related to any customer requirement to use a proprietary vendor management, procurement, or invoice program.

For questions contact: Joe Araiza	Email: jaraiza@esri.com	Phone: 312-609-0966 x5383
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The items on this quotation are subject to and governed by the terms of this quotation, the most current product specific scope of use document found at <https://assets.esri.com/content/dam/esrisites/media/legal/product-specific-terms-of-use/e300.pdf>, and your applicable signed agreement with Esri. If no such agreement covers any item quoted, then Esri's standard terms and conditions found at <https://go.esri.com/MAPS> apply to your purchase of that item. If any item is quoted with a multi-year payment schedule, Esri may invoice at least 30 days in advance of each anniversary date without the issuance of a Purchase Order, and Customer is required to make all payments without right of cancellation. Third-party data sets included in a quotation as separately licensed items will only be provided and invoiced if Esri is able to provide such data and will be subject to the applicable third-party's terms and conditions. If Esri is unable to provide any such data set, Customer will not be responsible for any further payments for the data set. US Federal government entities and US government prime contractors authorized under FAR 51.1 may purchase under the terms of Esri's GSA Federal Supply Schedule. Supplemental terms and conditions found at <https://www.esri.com/en-us/legal/terms/state-supplemental> apply to some US state and local government purchases. All terms of this quotation will be incorporated into and become part of any additional agreement regarding Esri's offerings. Acceptance of this quotation is limited to the terms of this quotation. Esri objects to and expressly rejects any different or additional terms contained in any purchase order, offer, or confirmation sent to or to be sent by buyer. Unless prohibited by law, the quotation information is confidential and may not be copied or released other than for the express purpose of system selection and purchase/license. The information may not be given to outside parties or used for any other purpose without consent from Esri. Delivery is FOB Origin for customers located in the USA.

Professional Services Agreement



This Professional Services Agreement (“Agreement”) is between the Customer (“Customer”) and **Environmental Systems Research Institute, Inc. (“Esri”)**, a California corporation with a place of business at 380 New York Street, Redlands, California 92373-8100 USA.

1. DEFINITIONS

“**COTS Software**” means all or any portion of Esri’s proprietary commercial off the shelf software technology accessed or downloaded from an authorized Esri website or delivered on any media, in any format, including backups, updates, service packs, patches, hot fixes, or permitted merged copies, available under license to the general public.

“**Deliverable(s)**” means anything that Esri delivers to Customer as a result of performance of Services.

“**Ordering Document**” means a purchase order or other ordering document identifying the proposal or quote for Services that Customer orders.

“**Services**” means any Professional Service development or consulting services that Esri provides to Customer.

“**Service Package(s)**” means a predefined unit of Services including travel related expenses provided at a firm fixed price.

2. OWNERSHIP AND GRANT OF LICENSE

Except as specifically granted in this section, Esri owns and retains all rights, title, and interest in Deliverables provided under this Agreement. In consideration of Customer’s payment of all applicable fees in accordance with this Agreement, Esri grants to Customer a nonexclusive, nontransferable right and license or subscription to access and use Deliverables as set forth in the applicable specifications and Esri’s proposal. Esri authorizes Customer to copy and make derivative works of the Deliverables for Customer’s own internal use in conjunction with Customer’s authorized use of Esri’s COTS Software. The grants of rights in this section continue for the duration of the subscription or applicable term or perpetually if no term is applicable or identified in Esri’s proposal. Customer will not: (i) sell, rent, lease, sublicense, distribute or assign services or Deliverables; (ii) reverse engineer, decompile, or disassemble any Deliverables delivered in compiled form, (iii) remove or obscure any Esri or its licensors’ patent, trademark, proprietary rights notices, or legends contained or affixed to any Deliverables. All rights not specifically granted in this Agreement are reserved.

3. COMPENSATION AND INVOICING

For Service Packages, Esri will perform and invoice services on a firm fixed price basis. Esri will invoice Customer for all non-Federal Service Packages ordered upon receipt of a valid Ordering Document. For all Federal Orders, Esri will submit an invoice after completion of each Service Package. The Ordering Document will confirm the quantity and price of the Service Packages ordered, as described in Esri’s proposal or quotation and will reference Customer acceptance of the

applicable quote or proposal. Esri’s obligation for completion of the services proposed is limited to the hours, days, or weeks outlined in the Service Package descriptions within Esri’s proposal. Esri may, at its sole discretion, stop work to avoid exceeding the total allotted time specified. For non-Federal orders, unused labor time or travel remaining after the performance of a Service Package will expire and not be available for performance later. If funded Service Packages have not been performed within the Agreement Term as stated in Section 9.7, the Service Package will expire, and no refund will be provided.

For Firm Fixed Price engagements, Esri will prepare and submit monthly invoices based on the percent complete for each Deliverable as of the end of the preceding month or after the completion of each milestone, as specified in Esri’s proposal. Upon acceptance of all Deliverables under this Agreement, the unpaid balance of the total Agreement value will be due.

For Time and Material based engagements, Esri will perform and invoice Services on a time and materials basis using the labor categories and rates specified for the performance period. Labor, including travel time, will be invoiced on a monthly basis for actual hours expended during the previous month or for actual workdays expended. Daily rates are based on eight (8) hours of labor and a partial day will be adjusted and invoiced accordingly. Meals will be invoiced on a “per diem” basis in accordance with the full daily limits (excluding rates for incidentals) specified on the U.S. Defense Travel website at <https://www.defensetravel.dod.mil/site/perdiemCalc.cfm>. For Federal orders, travel-related expenses will be at Esri’s cost. For non-Federal orders, other direct costs (ODCs), including travel-related expenses and meal per diem, will include a fifteen percent (15%) burden. Esri may reallocate authorized funding between activities, labor categories, and ODCs as necessary to facilitate the work effort, provided the overall authorized funding is not exceeded. If Esri reaches the not-to-exceed funding limit, Customer may increase the Ordering Document funding to allow additional work to be performed, or Esri may stop work without further obligation or liability. If Customer requires Services beyond the term stated in the proposal, Esri reserves the right to escalate labor rates up to five percent (5%) per calendar year.

Customer will pay each invoice no later than thirty (30) calendar days after receipt and will send payment to the Esri address identified on the invoice.

4. CANCELLATION POLICY (for non-Federal Orders).

- A. Customer will provide at least five (5) business days advanced written notice to the Esri point of contact as identified in the Ordering Documents to reschedule or cancel any activity or task.
- B. For activities or tasks that span more than one (1) business day onsite, if the Customer reschedules or cancels the consulting engagement within three (3) business days of the scheduled start date, Esri will separately invoice the Customer a cancellation fee of \$2,500.

- C. If cancellation of an activity or task is necessary due to causes beyond the party's reasonable control, the affected party may reschedule or cancel without incurring any liability.

5. ACCEPTANCE

For Service Packages and Time and Material engagements, Deliverables are consultation time only. Services are subject to the not-to-exceed funding limit and will be deemed accepted unless Customer notifies Esri within ten (10) business days after performance. Customer may purchase additional Services or Service Packages as needed to complete Customer's work requirements.

For Firm Fixed Price engagements, Customer will complete its acceptance review within ten (10) business days of receiving each Deliverable. Customer may accept or reject Deliverables as follows:

- A. "Deliverable Accepted" means a Deliverable conforming to the Scope of Work with no more than minor nonconformities.
- B. "Deliverable Accepted with Rework" means a Deliverable substantially conforming to the Scope of Work but having a significant number of identified nonconformities and accepted subject to rework by Esri. Esri will rework the Deliverable to repair the identified nonconformities and resubmit the Deliverable within thirty (30) calendar days. Customer will rerun its acceptance review for the nonconformities detected in the initial review within ten (10) business days of such resubmission and will reclassify the deliverable as either Deliverable Accepted or Deliverable Rejected.
- C. "Deliverable Rejected" means a Deliverable that fails to substantially conform to the applicable Scope of Work. Esri will rework the Deliverable and resubmit it to Customer within thirty (30) calendar days, at which time Customer will have ten (10) business days to rerun its acceptance review and reclassify the deliverable as either Deliverable Accepted or Deliverable Rejected.

Customer will not use any Deliverable in its business operations before acceptance as described in A or B above. If Esri does not receive written notice that the Deliverable is either Accepted, Accepted with Rework, or Rejected in accordance with A, B, or C above within ten (10) business days after delivery, or if Customer uses the Deliverable in its business operations, the Deliverable will be deemed, as of the first occurrence of either of these events, to have been accepted.

6. LIMITED WARRANTY AND DISCLAIMER OF WARRANTIES

Esri warrants for a period of ninety (90) calendar days from the date of acceptance of a Deliverable that the Deliverable will materially comply with to the applicable written specifications referenced in the proposal or quote. If a Deliverable does not substantially conform to these standards or specifications, Esri will reperform the Deliverable at no additional cost to Customer.

Disclaimer of Warranties. Except for the limited warranty set forth in this section, Esri disclaims all warranties or conditions of any kind, express or implied, including,

without limitation, warranties of merchantability, fitness for a particular purpose, or noninfringement of intellectual property rights. Esri does not warrant that Deliverables, or Customer's operation of the same, will be uninterrupted, error free, fault tolerant, or fail-safe or that all nonconformities can or will be corrected. Deliverables are not designed, manufactured, or intended for use in environments or applications that may lead to death, personal injury, or physical property or environmental damage. Customer should not follow any navigational route suggestions that appear to be hazardous, unsafe, or illegal. Any such uses will be a Customer's own risk and cost.

Artificial Intelligence (AI)/Machine Learning (ML) Disclaimer. Certain Esri Services may integrate third-party AI/ML software libraries and third-party or Esri created pre-trained AI/ML models for various tasks including, but not limited to, object detection, image obfuscation, image classification, or text or speech recognition. Customer may use these capabilities at its option and such AI/ML capabilities are delivered "as is" and without warranty of any kind. In certain cases, the Esri Services may provide Customers the ability to configure their own custom AI/ML models to meet Customer's unique requirements, which except for the express warranties contained in this Agreement, shall be at Customer's own risk.

7. LIMITATION OF LIABILITY AND EXCLUSIVE REMEDY

- A. **Neither Customer, Esri nor any Esri authorized distributor or third-party licensor will be liable for any indirect, special, incidental, or consequential damages; lost profits; lost sales; loss of goodwill; costs of procurement of substitute goods or services.**
- B. **Neither Customer, Esri, an Esri Affiliate, any Esri authorized distributor or third-party licensor be liable for any direct damages exceeding the applicable Services fees paid or owed to Esri during the twelve (12) month period prior to the date upon which the related claim arose.**
- C. **The limitations and exclusions of liability do not apply to Customer's infringement, misuse, or misappropriation of Esri's or Esri's licensors' intellectual property rights, gross negligence, willful misconduct, or violations of the Export Compliance clause of this Agreement or any applicable law or regulation.**

8. EXPORT COMPLIANCE

Each party will comply with all applicable export and trade sanctions laws and regulations, including the US Department of Commerce's Export Administration Regulations (EAR), the US Department of State's International Traffic in Arms Regulations (ITAR), the US Department of Treasury, Office of Foreign Assets Control (OFAC) Regulations, and other applicable export laws. Customer will not export, reexport, transfer, release, or otherwise dispose of, in whole or in part, or permit access to or transfer or use of Services to any United States embargoed countries currently including Iran, Syria, North Korea, Cuba, Russia, Belarus, Crimea region of Ukraine, the Donetsk People's Republic (DNR) and Luhansk People's Republic (LNR), or denied entities or persons except

in accordance with all then-current applicable US government export laws and regulations. Customer will not export, reexport, transfer, or use Services for certain missile, nuclear, chemical, or biological activities or end uses without proper authorization from the US government. Customer shall immediately notify Esri in writing if any US government entity or agency denies, suspends, or revokes Customer's export privileges. Customer will not upload, store, or process in Cloud Services any Customer Content that (i) has an Export Control Classification Number (ECCN) other than EAR99 or (ii) is controlled for export from the United States under ITAR or (iii) is subject to the EAR where the cloud host is on the US government's Specially Designated Nationals List, Denied Entity List, Unverified List or Denied Parties List or any other US government restricted list. Customer will notify Esri in advance if Esri's performance of any Services is related to any defense article, defense service, or technical data, as defined under the ITAR Sections 120.31, 120.32 and 120.33, respectively; Esri will not perform any such Services until Esri obtains any necessary export license from the US government. Customer will reasonably assist Esri in applying for and obtaining an export license if needed.

9. GENERAL PROVISIONS

9.1 Use of Subcontractors. Esri reserves the right to utilize technically qualified subcontractor resources to support work contracted under this agreement. Esri will remain responsible for the quality of all work performed by an Esri subcontractor resource.

9.2 Taxes. Services are quoted exclusive of all state, local, value-added, or other taxes; customs; duties; or other charges (other than income taxes payable by Esri). In the event such taxes and/or charges become applicable to Esri's services or

Deliverables, Customer will pay the applicable tax upon receipt of written notice that it is due.

9.3 Order of Precedence. These terms and conditions will take precedence over any Customer terms and conditions included in Customer Ordering Documents. Any additional terms or conditions in Customer Ordering Documents will be void unless a written amendment signed by both parties is incorporated.

9.4 Equitable Relief. Either party will have the right to seek an injunction, specific performance, or other equitable relief in any court of competent jurisdiction without the requirement of posting a bond or proving injury as a condition for relief.

9.5 Governing Law. This Agreement will be governed by and construed in accordance with the laws of the State of California and, as applicable, U.S. federal law without reference to their conflict of laws principles.

9.6 Entire Agreement. This Agreement is the sole and entire agreement of the parties for services and supersedes any previous agreements, understandings, and arrangements between the parties relating to the subject matter. The undersigned acknowledges and represents that they have read and understood this Agreement and have the authority to bind their organization to these terms and conditions.

9.7 Agreement Term. This Agreement is effective as of the date signed below and will expire as provided for in the proposal or quote. If no date is provided, this Agreement shall expire at the end of the calendar year for Time and Material or Firm Fixed Price work or twelve (12) months from the effective date for Service Packages.

Esri Professional Service Packages Requirements



The requirements for using Esri Professional Service Packages are described below; see corresponding footnotes in parentheses for specific descriptions.

Enterprise Consulting Services

- Capacity Planning (2, 25)
- Enterprise GIS Health Check (1, 13, 14, 23, 25)

Jumpstart Services

- ArcGIS Data Reviewer Jumpstart (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 17, 20)
- ArcGIS Enterprise Jumpstart—Basic (1, 8, 13, 14, 19, 22, 30)
- ArcGIS Enterprise Jumpstart—Standard (1, 8, 13, 14, 19, 22, 30)
- ArcGIS Enterprise Jumpstart—Advanced (1, 8, 13, 14, 19, 22, 30)
- ArcGIS Aviation Charting Jumpstart (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 16, 20)
- ArcGIS Maritime Jumpstart (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 16, 20)
- ArcGIS Image Server Jumpstart (1, 7, 8, 13, 14, 19, 22)
- ArcGIS GeoEvent Server Jumpstart (1, 8, 13, 14, 19, 22, 32, 33)
- ArcGIS Monitor Jumpstart (1, 5, 8, 12, 19, 23)
- ArcGIS Workflow Manager Jumpstart (1, 3, 4, 5, 6, 7, 8, 9, 10, 12, 16, 18, 20, 26)
- ArcGIS Data Appliance Jumpstart (1, 8, 13, 22, 28)
- ArcGIS Data Appliance and ArcGIS Enterprise Bundle Jumpstart (1, 8, 13, 22, 28)
- ArcGIS Defense Mapping Jumpstart (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 16, 20)
- Esri Geoportal Server Jumpstart—3 Days (1, 8, 13, 19, 21, 27)
- Esri Geoportal Server Jumpstart—5 Days (1, 8, 13, 19, 21, 27)
- ArcGIS Production Mapping Jumpstart (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 16, 20)

Launch Kits

- 3D Launch Kit (1, 20, 34)
- AEC Project Delivery Launch Kit—Basic (1, 13, 14, 23, 31, 35)
- AEC Project Delivery Launch Kit—Standard (1, 13, 14, 23, 31, 35)
- ArcGIS Hub Launch Kit (1, 5, 14, 26, 36, 37, 38)
- ArcGIS Urban Launch Kit (2, 20, 34)
- Emergency Management Operations Launch Kit (1, 2, 34)
- Market Planning Launch Kit—Basic (1, 13, 14)
- Market Planning Launch Kit—Advanced (1, 13, 14)
- Web GIS Launch Kit (1, 13, 14, 22)
- Web Maps and Apps Launch Kit (1, 13, 14, 22)

Remote Support

- AEC Project Delivery Remote Support (2, 23, 35)
- ArcGIS Monitor Remote Consulting Services—20 Hours (2, 12, 23)
- Remote Support for Esri Geoportal Server—20 Hours (2, 23, 24)
- UI/UX Expert Review—20 Hours (2, 23)

Retainers

- Business Consultant Service Retainer Package (1, 2, 20, 23)
- Developer Service Retainer Package (1, 2, 20, 23)
- Geodatabase Administrator Services Retainer Package (1, 2, 20, 23)
- Geospatial Analyst Service Retainer Package (1, 2, 20, 23)
- Platform Engineer Service Retainer Package (1, 2, 20, 23)

Workshop Services

- ArcGIS Data Reviewer Workshop (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 17, 20)
- ArcGIS Aviation Charting Workshop (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 20)
- ArcGIS Maritime Workshop (1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 20)
- ArcGIS Workflow Manager Workshop (2, 3, 4, 5, 6, 7, 8, 9, 10, 12, 18, 20, 26)
- ArcGIS Defense Mapping Workshop (1, 3, 4, 5, 6, 7, 8, 10, 11, 12, 15, 20)
- ArcGIS Production Mapping Workshop (1, 3, 4, 5, 6, 7, 8, 10, 11, 12, 15, 20)
- Water Outage Solution Workshop (1, 2, 13, 23)

1. On-site support days shall be limited to no more than 8 working hours per day and performed on consecutive business days.
2. Remote Support may be scheduled between 5:00 a.m. and 5:00 p.m. (Pacific time), Monday through Friday, excluding Esri holidays.
3. Workshop shall be limited to no more than 12 Customer participants.
4. If it is determined that customer data will be integrated into the workshop/package, the data will be made available to Esri at least 10 business days prior to the workshop/package.
5. A computer projection system for PowerPoint presentations with a minimum resolution of 1024 x 768 is required.
6. It is the responsibility of the Customer to ensure that the computers and related space/equipment needed for the workshop are provided. Minimum computer requirements are as follows: Windows 7+, 2.0 GHz CPU, 4 GB RAM (8 GB recommended), 1024 x 768 or higher screen resolution, and adequate hard drive space for installation of the workshop data.
7. The location of the ArcGIS license (whether local or on a server) will affect student workspace environment setup. For optimal performance, it is recommended that ArcGIS Desktop be installed on each machine.
8. Customer will download installation files and ECP files and any necessary major updates for all applicable software from <https://my.esri.com> prior to the arrival of the Esri consultant.
9. ArcGIS Desktop (Advanced license level) and the most recent major updates must be installed.
10. Esri consultant requires administrative access to all workshop machines.
11. Workshop participant prerequisites will vary, depending on the topics. At a minimum, the participants should have taken ArcGIS 1: Introduction to GIS and ArcGIS 2: Essential Workflows or have equivalent knowledge/exposure to ArcGIS software.
12. Version 10.2, or higher, and the most recent major updates for the product in the package title should be installed.
13. The Esri consultant will require remote access to servers via Remote Desktop or Secure Socket Shell (SSH); access to user accounts with administrative privileges on any servers where software will be installed; and administrative access to any RDBMS used as an ArcGIS Enterprise geodatabase.
14. Customer will complete the previsit questionnaire and submit it to Esri prior to scheduling the on-site visit.
15. For information regarding system requirements, please see <https://desktop.arcgis.com/en/arcmap/latest/install/mapping-charting/mapping-and-charting-solutions-system-requirements.htm>.
16. The specific breakdown of hands-on training days and Customer-directed assistance days will be determined at least 10 business days prior to the Jumpstart.
17. Workshop setup documents and temporary licenses can be provided. For more information, please see <https://desktop.arcgis.com/en/arcmap/latest/install/data-reviewer/arcgis-data-reviewer-for-desktop-system-requirements.htm> for specific information regarding ArcGIS Data Reviewer system requirements.
18. For more information, please see <https://desktop.arcgis.com/en/arcmap/latest/install/workflow-manager/arcgis-workflow-manager-for-desktop-and-server-system-requirements.htm> for specific information regarding ArcGIS Workflow Manager system requirements.
19. Target installation servers should have applicable operating systems, databases, and patches installed and connected to the network prior to the on-site visit. For ArcGIS Enterprise system requirements, please see <https://enterprise.arcgis.com/en/system-requirements/latest/windows/arcgis-enterprise-overall-system-requirements.htm>.
20. Customer will not provide the Esri consultant the following:
 - a. Information, data, or technology controlled for export under the International Traffic in Arms Regulations (ITAR);
 - b. Unclassified controlled technical information (UCTI) or Covered Defense Information (CDI) under DFARS 204.7300 (252.204-7012 Safeguarding Covered Defense Information and Cyber Incident Reporting); and
 - c. Protected health information (PHI) under the Health Insurance Portability and Accountability Act (HIPAA).
21. Jumpstart services participants should have prior experience with software installation, configuration, and operations in the Customer's environment. Jumpstart services facilities, including desktop workstations for each participant, should be set up prior to Esri staff arrival, per mutually agreed-upon specifications.
22. ArcGIS Desktop (Standard or Advanced) is required to support testing, configuration, administrative, and technology transfer tasks, in addition to geodatabase administration and data loading.
23. Customers must be current on maintenance of the product.
24. Topics must be related to Esri Geoportal Server.
25. This service will be conducted in a production environment. Consulting support for designing, installing, configuring, and performance and scalability testing of Esri products is outside the scope for this Service Package.

26. Workshop participant prerequisites will vary, depending on the topics. At a minimum, the participants should have taken ArcGIS 1: Introduction to GIS or have equivalent knowledge of/exposure to ArcGIS software.
27. For a full list of the Esri Geoportal Server system requirements, please see <https://github.com/Esri/geoportal-server/wiki/Preinstallation-1.2.9>.
28. Customer will connect Data Appliance for ArcGIS to the customer IT environment (and the server loaded with the ArcGIS Server software, if applicable), assign Data Appliance for ArcGIS an IP address, and place Data Appliance for ArcGIS into the same domain as the Customer's ArcGIS Enterprise system prior to the on-site arrival of the Esri consultant.
29. Topics covered must be related to the Esri Professional Service Package purchased with the remote support hours.
30. Design is limited to an MS Visio or PDF diagram with high-level details of a single ArcGIS environment and basic sizing estimates for component servers.
31. The Esri foundational apps covered can include ArcGIS Web AppBuilder, ArcGIS StoryMaps, ArcGIS Open Data, configurable app templates, ArcGIS Dashboards, ArcGIS for Office, ArcGIS Collector, ArcGIS Explorer, ArcGIS Workforce, or ArcGIS Survey123.
32. Customer is required to have an existing ArcGIS Enterprise implementation with the following components installed and configured prior to start of services: ArcGIS Server, Portal for ArcGIS, and the ArcGIS Data Store.
33. GeoEvent Server connectors covered in the ArcGIS GeoEvent Server Jumpstart include connectors that are provided with the product and connectors that are developed by the Esri GeoEvent team listed in the ArcGIS GeoEvent Gallery.
34. Specific requirements for participants, software, data, and meeting facilities will be provided by the Esri consultant prior to scheduling of the work.
35. ArcGIS Pro or ArcGIS Notebook Server is required.