

4300 N. Bell School Rd.
Loves Park, IL 61111
815/885-4448
Fax:
815/885-4127
Toll Free:
888/934-4448
E-mail:
www.creamcityscale.com



The scale people since 1921

ISO / IEC 17025 CERTIFIED

Branch Office:
490 Enterprise Dr.
Lake Mills, WI 53511
920/648-4448

To Our Valued Customer:

Thank you for choosing Cream City Stateline Scale for the installation of your new Heavy Capacity Truck Scale.

Enclosed is some important information regarding your Manufacturer Warranty Protection and Service Agreement. Please find time to review this information and the additional benefits offered by Cream City Stateline Scale to keep your new Truck Scale in top working condition.

If you agree with the enclosed information, please sign and email copies of the Service Agreement and Warranty Certificate to laura@creamcityscale.com.

The original copies are for your records.

If you have any questions please feel free to contact us.

Thank you!

Sincerely,

Ryan Garnhart

Ryan Garnhart
President

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Branch Office:
490 Enterprise Dr.
Lake Mills, WI 53551
920/648-4448
Fax: 920/648/4452

Sauk County Highway Department - Baraboo
620 Linn St
Baraboo, WI 53913

SERVICE AGREEMENT

ATTENTION: Patrick Gavinski

Cream City Scale will inspect and test with certified test weights the scale(s) listed on this form or on the attached Schedule. We will make normal adjustments to restore and/or maintain the accuracy of the scale(s) to conform to the tolerance established by the National Institute of Standards and Technology, as specified in Handbook 44, Section 2.20, or other written agreement with customer. Best measurement uncertainty calculated using a coverage factor of $K=2$, and available on certificates upon request. Acceptance rule of $w=0$. See calibration certificates for further information.

We will perform preventive maintenance such as cleaning vital operating parts, which can affect the accuracy of the scale(s). We will furnish a report of the condition of the scale(s) after each inspection performed under this Agreement. When the condition of a scale is such that normal adjustment will not restore accuracy, we will fully advise you of the extent of repairs required.

We will perform labor at our preferential hourly rate for service and repairs outside the scope of this Agreement on any scale included in this Agreement when such service is performed at the same time as contract services under this Agreement. *This rate is \$10.00 per hour less than our standard hourly rate. The preferential rate will also apply to a new installation provided the new scale has been included in this Agreement. Agreement is subject to periodic adjustment due to changes in number of scales covered, and /or biennial review of pricing.

The periodic services set forth in this Agreement will be performed every (6) or (12) months.

Please specify preventive maintenance to be performed during the months designated below:

Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sep.	Oct.	Nov.	Dec.

After each periodic servicing, you agree to pay Cream City Stateline Scale Co, LLC. **\$430.00.**

This Agreement shall continue in force until terminated by either party furnishing to the other party thirty (30) days written notice.

REMARKS: Calibration of (1) RLWS EZ7014-SC-100-OTR truck scale s/n: AAGJ includes documentation and regulatory fees.

Please circle one: (12) Year Warranty OR (5) Year Warranty

Accepted By:

Submitted By:

Brad Melton

Date:

Title: Heavy Capacity Manager

Date: September 25, 2024

Form #7.1-02/1/28/19

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RICE LAKE WEIGHING SYSTEMS TRUCK SCALE WARRANTY PROTECTION

Dear Customer and Proud owner of a new Rice Lake Truck Scale:

Electrical surge is the greatest single reason for electrical equipment failure, including vehicle scales. Damage from lightning normally results from strikes in the vicinity of the equipment rather than direct strikes. Strain gauges, transducers and microprocessors used in truck scales to achieve high accuracy are vulnerable to line surges if unprotected.

There are many surge protection kits existing today offering varying degrees of protection. Cream City Stateline Scale installs a surge protection system for Rice Lake Vehicle Scales that is backed by the manufacturer with a (5) or (12) year warranty for Rice Lake weight indicators, load cells, junction boxes and suspension systems.

The system has been thoroughly designed and tested by the manufacturer. Cream City Stateline Scale offers service agreement service to keep the manufacturer warranty active. **To maintain this type of manufacturer warranty protection plan, Cream City Scale must check your scale on a service agreement basis, annually or semi-annually. During the service, we will make sure all barriers are intact and replace the protection if damaged.**

(5) Year Warranty requires a service agreement for annual service during the warranty period.

(12) Year Warranty requires a service agreement for semi-annual service during the warranty period.

If another scale company tests or services the scale, the warranty is **null and void**. This is very important to the life and performance of your scale and saves money on the electronics during the warranty period.

Sincerely,

Ryan Garnhart

Ryan Garnhart
President



CREAM CITY STATELINE SCALE 5 YEAR WARRANTY CERTIFICATE



TERMS AND CONDITIONS FOR 5 YEAR PROTECTION

- 1) A Manufacturer Warranty Protection Kit has been purchased.
- 2) All equipment in the covered installation is supplied by Cream City Scale.
- 3) All equipment has been properly installed to Cream City Scale specifications (All electrical by others).
- 4) The integrity of the protection system is maintained by Cream City Scale on an semi-annual basis starting with the installation date. The inspection will be charged to the equipment owner at current service rates.

THE FOLLOWING IS NOT COVERED BY THIS WARRANTY:

- 1) Initial and ongoing scale calibration.
- 2) Damage to scale components by Acts of God, gross abuse, fire, flooding, explosion, war or civil disturbance.
- 3) Any consequential damages of any kind.
- 4) Peripheral Equipment (printers, etc.) and labor/ travel to replace loadcells.

SAUK COUNTY HIGHWAY DEPT S/N: AA GJ

CUSTOMER SIGNATURE/COMPANY NAME

DATE

Ryan Garwhart

09/25/24

CREAM CITY SCALE REPRESENTATIVE SIGNATURE

DATE



CREAM CITY STATELINE SCALE 12 YEAR WARRANTY CERTIFICATE



TERMS AND CONDITIONS FOR 12 YEAR PROTECTION

- 1) A Manufacturer Warranty Kit has been purchased.
- 2) All equipment in the covered installation is supplied by Cream City Scale.
- 3) All equipment has been properly installed to Cream City Scale specifications (All electrical by others).
- 4) The integrity of the protection system is maintained by Cream City Scale on an semi-annual basis starting with the installation date. The inspection will be charged to the equipment owner at current service rates.

THE FOLLOWING IS NOT COVERED BY THIS WARRANTY:

- 1) Initial and ongoing scale calibration.
- 2) Damage to scale components by Acts of God, gross abuse, fire, flooding, explosion, war or civil disturbance.
- 3) Any consequential damages of any kind.
- 4) Peripheral Equipment (printers, etc.) and labor/ travel to replace loadcells.

SAUK COUNTY HIGHWAY DEPT S/N: AA GJ

CUSTOMER SIGNATURE/COMPANY NAME

DATE

Ryan Garthart

09/25/24

CREAM CITY SCALE REPRESENTATIVE SIGNATURE

DATE