

Credit Management Control, Inc. | 1263 Main St # 212 | Green Bay, WI 54302

Dear Client,

It is with great excitement that we write to announce the merger of two great collection agencies, **Credit Management Control, Inc. (CMC) & Credit Service Intl. (CSI)**. With the 102 years of combined contributions our two companies have made to the accounts receivables management industry, we are thrilled about the opportunity to consolidate our resources to better serve the needs of our clients.

The Credit Service Intl. Family of Agencies currently consists of the consolidation of 15 combined collection agencies. We could not have hoped for a better partner than CMC to become the newest member of our group. CSI has been fortunate to attract multiple, like-minded, high service collection agencies, whose contributions of ideas, processes and expansive client relationships have greatly increased our groups' ability to outperform industry competitors.

This merger will mean a continued commitment to excellence for our clients. CMC will continue to operate with the same wonderful staff under the name Credit Service Intl. as of December 1st, 2022. CMC will also remain at its current location without a moment of interruption in the collection efforts on your accounts. All commission rates will remain unchanged. Along with our continuing commitment to excellence, our consolidation will bring additional industry and operational knowledge, as well as additional financial and technological resources to our client's fingertips. With all this in mind, we want to take a moment and share our team's company vision.

Our Promise to Clients:

- **We are driven to improve the patient and consumer experience throughout the entire collection process, on every collection file. We recognize the importance of your valued relationships.**
- **Through our consolidated resources, improved technology, and shared collection strategies we pledge to bring an even greater impact to your bottom line, with improved recovery rates on every new listing, and rigorous analysis of all existing inventories through our proven collection processes.**
- **We have coalesced to provide an ever-improving collections solution to our clients. A solution that embodies excellent customer service, as well as timesaving and productivity-expanding practices, policies, and technologies for our clients. We are focused on providing as much value as possible to the organizations we serve.**

We are looking forward to connecting with you regarding this exciting announcement in the coming days. If you should have any immediate questions feel free to reach out to one, or all of us, any time. We look forward to speaking with you.

Best Regards,

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Credit Management Control
RECOVERY SERVICES SINCE 1980

**Personal Contact.
Revenue Impact.**

