

### **MEMORANDUM OF UNDERSTANDING**

Quartz Health Solutions, Inc. and Sauk County Health Dept.

The intent of this Agreement is to collaborate between Sauk County Health Dept. (Hereinafter referred to as "WIC Agency") and Quartz Health Solutions, Inc. (Hereinafter referred to as "HMO") regarding members of HMO.

# The Local WIC Agency agrees to:

- 1. Cooperate and communicate with HMO to ensure appropriate services of WIC participants of the HMO.
- 2. Make available to HMO members non-billable services which may include one or more of the following:

immunization screening;
nutrition services and supplemental foods
breastfeeding promotion and support;
body mass index identification;

Local WIC Agency shall only provide those services to HMO members as determined appropriate at the time of the WIC visit.

- 3. Refer to and coordinate services with the primary care provider (PCP) of the member as needed according to WIC policies and guidelines, using signed consent when required per WIC confidentiality policies.
- 4. Give appropriate assistance to member who expresses difficulty in gaining access to HMO and/or to the PCP.
- 5. Encourage members to seek medical care through HMO.
- 6. Provide agency contact information to the HMO and notify the HMO of any changes.

### **HMO** agrees to:

- Refer all WIC categorically eligible HMO members to the Local WIC Agency. This includes
  pregnant women and children under five years old. This may involve case managers who call
  HMO members, and ensuring providers in the contracted network are educated about making
  referrals to WIC.
- 2. Provide Local WIC Agency with the referral processes and point of contact for questions to be used when HMO members require assistance from the HMO.
- 3. Encourage HMO providers to arrange an appointment for the HMO member within two weeks of the Local WIC Agency referral if the member has not been under care.

- 4. Provide, on request, feedback to the Local WIC Agency regarding the HMO member's follow-up or lack of follow-up with the PCP.
- 4. Provide HMO contact information to the Local WIC Agency and notify the Local WIC Agency of any changes.

## This Local WIC Agency provides Blood Lead Screening Services

## The Local WIC Agency agrees to:

- 1. Determine Medicaid eligibility on every individual prior to providing a billable service, including determining BadgerCare Plus and Medicaid SSI HMO enrollment. This may be done by using the online ForwardHealth Portal or by calling WiCall at 1-800-947-3544, 24 hours a day, 7 days a week for eligibility verification.
- 2. Coordinate screenings with the PCP of the member to ensure appropriate testing schedule is followed. This may be done by using the Wisconsin Blood Lead Registry.
- 3. Report elevated blood lead screening results done by the Local WIC Agency to the identified PCP.
- 4. Provide access to records for compliance with Wisconsin BadgerCare Plus and Medicaid SSI contract.

### HMO agrees to:

- 1. Allow WIC to provide blood lead screening services to HMO members.
- 2. Negotiate an agreed upon contract with the Local WIC Agency regarding claim submission timeframes, rate of payment, etc.
- 3. Notify the Local WIC Agency of the provider appeal procedures as required by the BadgerCare Plus and Medicaid SSI HMO contract, and abide by the timelines as required in the contract.

### The parties mutually agree:

Any communication, data reporting or other disclosure of information under this agreement shall be done consistent with all applicable state and federal laws including, but not limited to, the security and privacy requirements of the Health Insurance Portability and Accountability Act (HIPAA).

The initial term of this Agreement shall be one (1) year commencing on the effective date of the last to sign of the parties as set forth below. Each Term shall automatically renew for successive one (1) year terms. Either party may terminate this Agreement upon thirty (30) days written notice prior to expiration of current term, delivered in person, by courier, or by United States mail, postage prepaid and certified.

**IN WITNESS WHEREOF,** the parties hereto have caused this Agreement to be executed by their duly authorized representatives.

HMO	Local WIC Agency
Quartz Health Solutions, Inc.	Sauk County WIC
840 Carolina Street	505 Broadway
Sauk City, WI 53583	Baraboo, WI 53913
Authorizing Signature:	Authorizing Signature:
Docusigned by: Unistina OH	Ben. Mill
Name:	Name:
Christina Ott	BRENT R. MILLER
Title:	Title:
Vice President, Product Innovation	ADMINISTRATOR
Date: May 18, 2022   11:21 AM CST	Date: 5/6/2022
Name and Contact Information of	Name and Contact information of
Designated HMO Liaison:	Designated WIC Agency Liaison:
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