



## SOFTWARE LICENSE AGREEMENT

This Software License Agreement, herein "Agreement", is made and entered into as of the following effective date by Transcendent Technologies, LLC, herein "Transcendent", and the undersigned Licensee, herein "Licensee". Transcendent and Licensee may be referred to herein individually as "party" or collectively as "parties".

The effective date of this Agreement is the 18 day of Feb, 21. The exhibits listed below are attached and made part of this Agreement:

Exhibit "A" – Grant of License  
Exhibit "B" – Maintenance Terms and Conditions  
Exhibit "C" – License/Service Fees & Payment Terms

### **BACKGROUND INFORMATION**

**WHEREAS**, Transcendent has developed and owns all intellectual property rights to certain software known as Ascent Land Records software, including various copyrighted, copyrightable, and trade secret information related thereto, here collectively referred to as "Software"; and

**WHEREAS**, the Software may include one or more programs for performing distinct functions, each separate such program being referred to as a "Software Module"; and

**WHEREAS**, Licensee desires a License from Transcendent to use the Software in accordance with the terms and conditions of this Agreement;

**NOW, THEREFORE**, the parties agree to the following terms and conditions:

### **TERMS AND CONDITIONS**

1. **Title.** Title and full ownership rights to the Software, copyrights, patents, trade secrets, and all other intellectual property rights connected therewith remain at all times under the sole and exclusive ownership of Transcendent, and no such rights are transferred to the Licensee excepting only the licensed rights and privileges set forth below.
2. **Grant of License.** Subject to the terms and conditions of this Agreement, and upon execution hereof by both Transcendent and Licensee, and further upon payment of the fees set forth below, Transcendent grants to Licensee a non-exclusive/non-transferable License to use the Software at the Site Location specified in **Exhibit A**, for the permitted uses set forth herein. The Software Modules, which are licensed for use, are also identified on **Exhibit A**. The grant of license shall remain in effect even if licensee discontinues maintenance and support as specified in **Exhibit B**.

3. **Permitted Uses.** Licensee's permitted uses for the License granted by Transcendent shall be limited to use of the Software solely for purposes of searching the data base of the Licensee's records, displaying records lists, displaying copies of records in the Licensee's data base, and printing of lists and/or records from the Licensee's data base, and any other use expressly authorized by Transcendent in writing. The Software shall not be used for any other purposes not expressly authorized herein.

4. **Restrictions on License.** The Licensee shall not engage in, cause or permit others to engage in, the reverse engineering, disassembly, decompilation, or similar manipulation of the Software to obtain the source code thereto, nor the modification, alteration, translation or other change of the Software. Licensee shall not make copies, nor allow copies to be made, nor distribute copies of any of the Software to any other person or entity. Licensee agrees not to sell, assign, transfer, convey or publish any instruction materials, user manuals or related written documentation provided by Transcendent without first obtaining the express written consent of Transcendent.

5. **Installation.** As part of the License Fee described below, Transcendent will install the Software at the Site Location set forth in **Exhibit A**.

6. **Maintenance.** As a condition for the grant of License set forth herein, Transcendent shall provide maintenance in accordance with those "Maintenance Terms and Conditions" set forth on **Exhibit B** attached hereto.

7. **Training.** Following the Licensee's personnel having been trained by the Licensees computer vendor, or by the software distributor, to use the hardware and system programs supplied by the computer vendor, Transcendent will then install the Software. At time of installation Transcendent will demonstrate the use of the Software to the Licensee's personnel.

8. **Customized Programming Services.** Transcendent will provide or cause to be provided to the Licensee Customized Programming Services (CPS) beyond the initial installation and demonstration as requested by Licensee on an additional fee basis. Additional fees for CPS shall be based upon time actually spent plus out-of-pocket expenses incurred by Transcendent. Transcendent's fees are based upon established billing rates commensurate with the level and experience of Transcendent's personnel assigned to provide support. Invoices for CPS will be submitted on a monthly basis by Transcendent to the Licensee. Transcendent's billing rates range from \$75 per hour to \$175 per hour, depending upon experience level of the personnel involved. Billing rates for CPS are reviewed each January 1<sup>st</sup>, and are subject to change without notification.

9. **License Fees and Payments.**

A. **License Fees.** The fees for the License(s), installation, and demonstration services to be provided for each Software Module herein are set forth on **Exhibit C**. All such License Fees are non-refundable.

B. **Payments.** Licensee will be invoiced by Transcendent for the License(s) Fee based on payment terms defined in **Exhibit C**. License Fees or payments are due and payable within 30 days of invoice. Any invoice amount not paid when due shall bear a late fee at the rate of 18% per annum, or the maximum rate permitted by law, whichever is less.

C. **Maintenance Fees.** Maintenance Fees will be billed on an annual basis separately from License Fees in accordance with the fee schedule for Maintenance Fees attached as **Exhibit B**.

10. **Limited Warranty.** Transcendent warrants that the Software as delivered and installed by Transcendent to the Licensee shall perform as designed in accordance with the Software specifications. Transcendent's sole and exclusive responsibility pursuant to this warranty shall be to correct program errors or replace the Software so that the Software will perform as designed. This warranty and remedies herein are further limited as set forth in paragraph 11 below.

11. **Disclaimer of Other Warranties/Limitations.**

A. **Disclaimer of Warranties.** Licensor warrants that the Software has been developed in a workmanlike manner, and in conformity with generally prevailing industry standards. Licensee must report any material deficiencies in the Software to Licensor in writing within the first year after all functions have been used in a production environment. Licensee's exclusive remedy for the breach of the above warranties will be the correction of the material deficiency within a commercially reasonable time. This warranty is exclusive and is in lieu of all other warranties, whether express or implied, including any warranties of merchantability or fitness for a particular purpose and any oral or written representations, proposals, or statements made on or prior to the effective date of this agreement. Licensor expressly disclaims all other warranties.

B. **Modifications.** Licensee acknowledges that Transcendent shall have no obligation to ensure that the Software operates in conjunction with Licensee's other software systems, or hardware, except as otherwise expressly agreed in writing by Transcendent. Licensee shall be responsible for all costs it incurs in connection with any modifications it elects to make to its own software, systems, or hardware.

C. **Limitation of Liability.** Notwithstanding anything to the contrary contained in this Agreement: Transcendent shall not be liable for any indirect, punitive, exemplary, economic consequential or incidental damages of any kind (including without limitation lost profits), even if Transcendent has been advised of the possibility of such damages; and (c) Transcendent shall not be liable for any claims of third parties relating to the Software, the documentation, the maintenance or other support services.

12. **Term of Agreement.** The term of this Agreement shall continue for so long as Licensee continues to pay Maintenance Fees in accordance with **Exhibit B**, unless otherwise terminated in accordance with paragraph 13 below.

13. **Termination.** This Agreement may be terminated by Licensee or Transcendent at any time upon 30 days written notice by either party to the other. In the event of termination the License Fee is not refundable. Pre-paid Maintenance Fees, if any, will be refunded in accordance with the terms set forth in **Exhibit B**.

14. **Relationship of Parties.** Nothing in this Agreement is intended nor shall be construed to create any form of partnership joint venture or employee and employer relationship between the parties hereto.

15. **Waivers.** No waiver of any party's rights to this Agreement shall be deemed to have occurred unless in writing signed by the party against whom the waiver is asserted. The failure of either party to insist upon strict performance of any provision to this Agreement, or to exercise any right provided for herein, shall not be deemed to be a waiver of the right of future performance on the part of either party hereto.

16. **Non-Disclosure of Information.** Licensee agrees that it will not disclose any of the following information without the express authorization of Transcendent:

A. Source codes, trade secrets, or other proprietary information disclosed by Transcendent to the Licensee for operational purposes, which has not generally been made known to the public by Transcendent to the extent that it is exempt from disclosure under section 19.36(5), WIS. Stats..

B. Documentation, drawings, instructional materials, manuals, and other written communications and documentations provided to Licensee by Transcendent pertaining to the Software to the extent that it is exempt from disclosure under section 19.36(5), WIS. Stats..



17. **Equitable Remedies.** The parties acknowledge that breach by Licensee of any of the restrictions of the License herein will result in irreparable harm to Transcendent and accordingly may be enforced by equitable remedies, including, without limitation, injunctive relief and/or specific performance in addition to, or as an alternative to, remedies available to Transcendent at law.

18. **Return of Property.** Upon termination of this Agreement by either party for any reason all Software, manuals, materials and documentation related thereto, including any authorized and unauthorized copies thereof shall be immediately returned to Transcendent by the Licensee.

19. **Force Majeure.** Transcendent shall have no liability for damages due to: fire, explosion, lightning, pest damage, power surges or failures, strikes or labor disputes, water, acts of God, the elements, war, civil disturbances, acts of civil or military authorities of the public enemy, inability to secure raw materials, transportation facilities, fuel or energy shortages, acts or omissions of communications carriers, unauthorized use of the products, or other causes beyond Transcendent's control whether or not similar to the foregoing

20. **Assignments.** This Agreement shall not be assigned by the Licensee to any other party without the express written authorization of Transcendent, which shall not be unreasonably withheld. Transcendent will not assign the responsibilities under this Agreement to any other entity without the express written authorization of the Licensee, which shall not be unreasonably withheld.

21. **Notices.** Any notice or communication permitted or required hereunder shall be in writing and given to the party at the address shown in this Agreement unless another address is submitted to the other party in writing. All notices given in person, by courier, or by fax shall be effective upon receipt and if any notice is given by mail it shall be deemed effective three business days following the date deposited in the mail.

22. **Modifications and Amendments.** This Agreement may be modified only in writing specifying the terms and conditions of the modifications signed by both parties.

23. **Complete Agreement.** This constitutes the complete agreement between the parties and there have been no other oral representations, warranties or agreements upon which either party has relied. The only other agreements between the parties that shall be binding shall be in writing and signed by both parties.

24. **Governing Law.** This Agreement shall be governed by and subject to the laws of the State of Wisconsin.

25. **Persons Bound.** This agreement is binding on the parties hereto and their respective heirs, successors, and assigns.

TRANSCENDENT TECHNOLOGIES, LLC.

BY:

Kristy Wurzer, Sales & Marketing Manager

LICENSEE:

Name: SAUK COUNTY

BY:

Authorized Representative/Title

(Signature)

# EXHIBIT A

## GRANT OF LICENSE

Site Location: Sauk County – West Square Bldg, 505 Broadway,  
City, State, Zip Code: Baraboo, WI 53913

Software Modules licensed for the above-referenced Site Location:

### Ascent Online Text & Email Notifications Application

- Provide notifications for public via text or email

## EXHIBIT B

### MAINTENANCE TERMS AND CONDITIONS

1. **Term.** Each term of this Agreement shall be one calendar year beginning January 1, and ending December 31, and subject to the termination and renewal provisions set forth below.
2. **Renewals.** This Agreement shall automatically be renewed for successive one-year terms unless terminated by either party pursuant to the termination provisions set forth below. This annual Maintenance Agreement automatically will cease and terminate upon failure of the Licensee to pay the annual maintenance fee.
3. **Maintenance Service.** Transcendent will provide Maintenance Service to the Licensee during the term of this Agreement. For purposes of this Agreement the term "Maintenance Service" consists of the following items and will be provided as set forth in this section:
  - A. **Enhancements.** Providing enhancements for the Software which shall mean any modification or addition that, when made or added to the Software, materially changes its utility, efficiency, functional capability, or application.
  - B. **Program Error Correction.** Transcendent will provide program error correction service, which shall mean a modification or addition that, when added to the Software, causes the licensed Software to function substantially as designed, and in accordance with its published specifications, or otherwise eliminates material adverse effects of the Software to function substantially in accordance with its design and specifications. The error correction procedures shall apply to verifiable and reproducible Program Errors. Error correction service will be provided upon error reporting by the Licensee to Transcendent.
  - C. **Support.** Support will consist of response by Transcendent personnel to Licensee's questions with regard to use of the Software within a reasonable time after request for such support. Support service responses will include reasonably acceptable answers or suggested approaches to solving problems, if known, or if not then known, an answer will be provided as soon as practical.
  - D. **Provision of Services.** Maintenance services set forth herein will be provided Monday through Friday. Maintenance services will be provided by telephone or other appropriate electronic means. Transcendent's Maintenance personnel will respond to Licensee's questions with regard to the use of the Software within a reasonable time after request for such Maintenance. Maintenance services responses will include reasonably acceptable answers or suggested approaches to solving problems, if known, or if not then known, an answer as soon as practical. Secured network access (VPN) from clients (SQL Server Management Studio, Desktop Client, Etc.) running on Transcendent workstations will be required for implementation and support. Database user with permissions to perform backup/restore, run database scripts, execute stored procedures, and alter database schema will be required (dbOwner).
4. **Annual Maintenance Fee.** The annual Maintenance Fee for each one year term of this Agreement shall be shown on page 2 of **Exhibit B**. The annual Maintenance Fee shall be paid within 30 days of billing. Billing for this Maintenance Agreement will be submitted by Transcendent to the Licensee within the first 10 days of production use of the software. If Licensee or Transcendent terminates the annual Maintenance Agreement prior to expiration of the one-year term, a pro-rated portion of the Maintenance fee will be refunded based upon the number of months or partial months elapsed under the term of the Agreement and the number of full months remaining, based upon a 12 month year. Each calendar year thereafter the Licensee will be billed on a calendar basis beginning in January.

5. **Program Error Reporting.** In the event Licensee experiences a program error and desires Maintenance Service from Transcendent, Licensee shall promptly describe the program error in writing and submit the report of this error to the online Support Ticket program together with the Licensee's request for Maintenance Service. The Licensee shall include the name and telephone number of the person or persons who have either experienced or can reproduce and demonstrate the program error. A support telephone number will also be provided.

6. **Limited Maintenance Warranty.** Maintenance Services to be provided pursuant to this Agreement will be provided free from defects in materials and workmanship. No other warranty of any nature whatsoever is granted by Transcendent pursuant to this Agreement, either expressed or implied, including without limitation, there is no implied warranty of merchantability, fitness for particular purpose, or non-infringement of third party rights. Under no circumstances will Transcendent be liable for an amount pertaining to Maintenance Services greater than the amount paid by the Licensee to Transcendent for such Maintenance Services.

7. **Limitation of Liabilities/Remedies.** Transcendent is not liable for any incidental or consequential damages, if any, incurred by the Licensee.

8. **Termination.** This Agreement may be terminated by the Licensee or Transcendent at any time upon 30 days written notice by either party to the other.

#### **ANNUAL MAINTENANCE FEES**

##### **SOFTWARE MODULE LICENSED**

##### **FULL ANNUAL FEE\***

1. Ascent Online Text & Email Notifications App.

\$ \$2,500

\*These fees are subject to change based on increased functionality of products in the future and general price increases in the list price of the software. Maintenance for products installed in 2021 will be pro-rated and invoiced immediately following the use of the software in a production environment.

A separate maintenance fee is applicable for each software module licensed in accordance with paragraph 4 of this **Exhibit B**. The above license fee shall be filled in by the software provider for approval by the Licensee and Transcendent as part of this Agreement.

## EXHIBIT C

### LICENSE/SERVICE FEES

License Fees: Sauk County will be invoiced pursuant to the License fees listed below for the Software in this Agreement:

	<u>Software Module</u>	<u>Amount of One Time License Fee</u>
1.	<u>Ascent Online Text &amp; Email Notification App.</u>	\$ <u>9,945</u>

Payment Terms:

Sauk County will pay the total **One Time License Fee** (\$9,945) based on the following payment schedule:

- A. Transcendent will invoice 100% (\$9,945) of the total software fee listed above, and the County will pay based on the payment terms defined in section 9b of the Software License Agreement, upon use of the software in a production environment.



## INTRODUCTION

This Time and Materials Work Agreement (this "Agreement"), dated as of 2/18/21, is made by and between Sauk County, with its principal office located at 505 Broadway, Baraboo, WI 53913, herein referred to as "Customer", and Transcendent Technologies, Inc, a Wisconsin based corporation with its principal office located at 411 S Commercial St, Neenah, WI 54956, herein referred to as "Transcendent". This Agreement describes the rates and terms for services to be performed by Transcendent for the Customer and is effective as of the date it has been signed by both parties. The parties, intending to be legally bound, hereby agree as follows.

## SERVICES

Transcendent agrees to provide services on a scheduled time and materials basis for customer. The actual services will initially be to implement Online Text & Email Notifications Application. Additional work may include other items that will assist the County with other processes if requested. Customer agrees that they will pay Transcendent for time worked during standard business hours at the standard rate of \$140 per hour:

Services Estimate:

- 12 - 14 hours

Please note that the hours noted above are an "estimate". The dollar amount reflected in any estimate can vary. Estimates are made in good faith based on information furnished by the client. Estimates do not constitute Transcendent Technologies' agreement to furnish time and materials for a certain price or for a "not to exceed" price, but instead are provided solely for client's budgeting and Transcendent Technology's resource scheduling.

This Agreement is effective as of the date it has been signed by both parties and will automatically terminate in two years unless extended or renewed by mutual Agreement of both parties.

## RIGHTS IN DATA

All original written material including program source code, object code, processes, designs and other programming documentation originated and prepared for Customer by Transcendent, according to this Agreement, shall belong to Transcendent.

## TERMS AND CONDITIONS

1. **Project Management.** Where applicable, Transcendent will provide customer with complete project management. Project Management will include management of resources, timelines, calendar of events and ensuring responsibilities are defined between Transcendent and Customer. Transcendent will provide a single point of contact in Project Management and will coordinate and lead communication meetings on a periodic basis.
2. **Product Acquisition & Delivery.** Transcendent will procure, inventory, and deliver product ordered for customer if purchased via Transcendent. If customer requests additional product or services a change order will be required. Equipment delivered to customer will require customer signature and becomes the sole responsibility of the customer. Any shortage of product received will need to be replaced by customer at an additional cost. Received product should be placed in a secured location. Customer will provide Transcendent with access to the secured location.
3. **Invoice terms.** Invoices are due payable within 30 days. Customer will be invoiced on a monthly basis for time worked. Transcendent will provide backup documentation for Time and Materials projects upon request. Payment for product is in no way related to or dependent on the delivery of services, whether outlined in this or any other document. Rates do not include taxes. If customer is required to pay any federal, state, or local taxes based on services provided under this Agreement, such taxes would be billed and paid by customer, excluding taxes based on Transcendent's income.
4. **Licensing.** Customer is responsible for ensuring that all licensing is up to date for any software being migrated or supplied by customer. Transcendent reserves the right to verify licensing on any software provided by customer before, during and after installation.
5. **Support.** Time and material support will be charged at Transcendent's currently applicable rates as stated above, unless a support option is purchased. Standard manufacturer warranties are provided on all equipment and installed software.
6. **Backup Data.** Customer has responsibility for performing data backups and verifying the integrity of the backup on any and all devices which could be affected during installation, maintenance or upgrade. Transcendent will confirm that a full data backup was performed prior to implementation. In the event customer's system should lose customer and site-specific data due to natural or unnatural acts during implementation, stored data will be used to restore customer system. Transcendent will assist the customer to restore data in the event customer's data becomes corrupted during implementation. Transcendent is not responsible for corrupt, inaccurate configuration, lost, damaged or unrecoverable media errors unless negligence on the part of Transcendent contributes to such corruption, inaccurate configuration, loss or damage. Additional billable time will be assessed if it is necessary to perform data backup or restoration resulting from errors not caused by or contributed to by Transcendent.
7. **Exclusions.** Transcendent will not be responsible for the following items:
  - Transcendent will not be held accountable for all third party vendor connections or system/device connections.

- Transcendent will not be held accountable for missed Project Schedule milestones due to inaccurate information or delays caused by customer.
  - Transcendent will not be held accountable for third party delays and/or costs impacting the completion of the Project schedule.
  - Transcendent will not be held accountable to make modification to software it provides as a result of 3rd party upgrades, revisions, or new releases. Customer is providing software and hardware, which will function as specified within customer's current operating environment. The customer understands that software modifications as a result of 3rd party changes will be at an additional charge.
  - As a Time and Materials work agreement, Transcendent is not responsible for specific project completion.
8. **Risks.** Items listed below are not within Transcendent Solutions control of influence:
    - Customer will provide a management structure in place and provide a single point of contact to resolve any issues.
    - Information provided by the customer is accurate, complete and timely.
    - Project Schedule Milestones that are dependent on availability of equipment and software provided by a vendor not controlled by Transcendent are the responsibility of the Customer.
  9. **Cancellation or Rescheduling.** Customer must give Transcendent advance notice of at least 48 hours prior to cancellation or rescheduling to allow Transcendent to schedule our billable consultants appropriately. Failure to give adequate notice will result in charges to customer for all expenses or time incurred up to the point of cancellation.
  10. **User Notification.** Customer is responsible for notifying their users of any install dates and any down times associated with the project. This includes notifying them of any risks associated with the project.
  11. **Remote Access.** Customer will provide Transcendent access to the server(s) if remote services are to be performed. Customer and Transcendent will mutually agree to the process and procedures for doing so in writing (e-mail is acceptable) prior to such activity taking place.
  12. **Third Party Costs.** Customer is responsible for all third party vendor costs associated to any delays.
  13. **Security.** Customer will implement any procedure(s) necessary to safeguard the integrity and security of software and data used in the work to be performed from access by unauthorized persons. The content of any data file, the selection and implementation of controls on its access and use, and the security of stored data are the responsibility of customer. Security provided by software should perform by customer as described in the vendor's administration documentation. Customer warrants it has the authority and right to provide and allow Transcendent access to, and use of, Customer data stored within third party vendor software. Notwithstanding anything to the contrary in the Agreement, Transcendent and customer agree that Transcendent shall not be liable or responsible for any past performance of customer (including its subcontractors, agents and affiliates) or any other third party related to development and implementation of the Services and Deliverables covered by this agreement, including customer's (including its subcontractors', agents' or affiliates') or any third party's failure to meet its customer's expectations. Customer agrees to and shall indemnify Transcendent against, and hold Transcendent harmless from, against, for, and in respect of, and pay any and all damages, losses, obligations, liabilities, claims, encumbrances, deficiencies, costs, and expenses, including, without limitation, reasonable attorneys' fees, and other costs and expenses incident to any suit, action, claim, or proceeding suffered sustained, incurred, or required to be paid by Transcendent by reason of any breach or failure of observance or performance of any representation, warranty, or agreement made by Customer hereunder or relating to or as a result of any such representation, warranty, or agreement being untrue or incorrect in any respect, or arising from Customer's (including its subcontractors', agents' or affiliates') or any third party's previous attempts to develop and implement the Services and Deliverables within the scope of this SOW. Transcendent's obligation to the customer for damages in any form will not exceed the monetary value of this contract.
  14. **Customer Representations and Warranties.** Customer has full power and authority to enter into this Agreement and to assume and perform its obligations hereunder. No further action or approval is required to constitute this Agreement as a binding and enforceable obligation of Purchaser. The execution and delivery hereof and the performance by Customer of its obligations hereunder will not (A) violate any provision of law, any governmental regulation or any judgment, writ, injunction, decree, or order of any court or other governmental authority relating to it, or (B) violate any contract or other commitment to which it is a party or by which it is bound, or (C) be in conflict with or result in or constitute a breach or default on its part under any such contract or other commitment.
  15. **Customer furnished equipment and workspace.**
    - Customer shall provide office space, equipment, telephone service, and expendable office supplies as needed during onsite portion of engagement.
    - Customer shall provide administration system access for onsite work - in accordance with established company policies, standards, regulations, and rules of conduct.
    - Customer shall provide necessary workstation, PC, telephones and access to applications, premises, email and MS Office suite for the Transcendent onsite team.
    - Customer will provide the appropriate procedures, guidelines, standards, reference materials, and system/application documentation. Customer will provide access to the appropriate personnel (management, technical, business analyst, subject matter expertise, etc.) necessary to fulfill the contract requirements.
    - Customer is responsible for providing dedicated power circuits, suitable space for placement of any equipment in a secure location and providing building access to Transcendent personnel as needed.





APPROVALS

This Agreement is agreed to and accepted by:

**Transcendent Technologies, LLC**

By: (Approved - K LW)  
Name: Kristy Wurzer  
Title: Sales & Marketing Manager  
Date: 11/23/20

**Customer**

By: [Signature]  
Name: Steve Pate  
Title: MPS Director  
Date: 2/18/21

**Upon signing:**

**Scan and eMail a signed copy to:**

Transcendent Technologies, Inc.

Subject: Contracts

[kwurzer@transcendenttech.com](mailto:kwurzer@transcendenttech.com)