Sauk County Home Health and Hospice Agencies

Aging and Disability Resource Center of Eagle Country
Baraboo Office
505 Broadway
Baraboo, WI 53913
(608) 355-3289
### What is a “personal care” agency?

Personal Care is **“hands-on”** care to help a person maintain his/her independence for as long as possible. Services provided by personal care agencies include:

- **Basic personal hygiene** — providing or assisting an individual with such needs as bathing (tub, bed bath, shower), washing hair, grooming, shaving, nail care, foot care, dressing, skin care, mouth care, and oral hygiene;

- **Toileting, bowel, or bladder care** — assisting to and from bathroom, on and off toilet, commode, bedpan, urinal, or other assistive device used for toileting, changing incontinence supplies, following a toileting schedule, cleansing an individual or adjusting clothing related to toileting, emptying a catheter drainage bag or assistive device, ostomy care, and bowel care;

- **Mobility, transfers, or repositioning** — assisting an individual with ambulation or transfers with or without assistive devices, turning an individual or adjusting padding for physical comfort or pressure relief, and encouraging or assisting with range-of-motion exercises;

- **Nutrition** — preparing meals and special diets, assisting with adequate fluid intake or adequate nutrition, assisting with food intake (feeding), monitoring to prevent choking or aspiration, assisting with special utensils, cutting food, and placing food, dishes, and utensils within reach for eating;

- **Medication or oxygen management** — assisting with ordering, organizing, and administering oxygen or prescribed medications (including pills, drops, ointments, creams, injections, inhalers, and suppositories), monitoring for choking while taking medications, assisting with the administration of oxygen, maintaining clean oxygen equipment, and monitoring for adequate oxygen supply.

Personal Care services are paid for privately or by the Medicaid program. Medicare does not pay for Personal Care services.

### What is the difference between “personal care” and “supportive home care”?

Supportive Home Care provides services around the person’s **environment** which may include laundry, grocery shopping, etc.; whereas, Personal Care is “hands-on” care to help the person maintain his/her independence for as long as possible. Most personal care tasks are administered to the person’s **body** such as bathing and grooming. Agencies may offer both Supportive Home Care and Personal Care services but typically Personal Care is more expensive than Supportive Home Care so it is important to understand what type of services you or your loved one needs.
| **What is “supportive home care”?** | **Supportive Home Care** is an array of services designed to help consumers in their homes. Services are provided through a Supportive Home Care Agency that provides paid workers to come into the home of a consumer to complete services or tasks. Services may include but are not limited to:
- laundry services
- cooking and meal preparation
- house cleaning
- lawn care and snow removal
- companion services
- running errands
- respite services

With these services in place, consumers can remain in their home and either prolong or avoid an unwanted move to assisted living or a nursing home. |
|---|---|
| **What is a “home health agency”?** | An organization that provides part-time and intermittent *skilled* nursing and other therapeutic services on a visiting basis to people in their homes.

Special Programs may include:
- Pain management
- Medication instruction/management
- Surgical aftercare
- Wound and ostomy care lymphedema treatment
- Incontinence and catheter care
- Anti-coagulation therapy
- Infusion and enteral therapy

Home health agencies may or may not provide personal care services in addition to skilled nursing services. Ask the agency for more information. |
<p>| <strong>What is “companion care”?</strong> | <strong>Companion care</strong> encompasses a variety of services, including but not limited to help with shopping and errands, adult and senior transportation to and from doctor appointments and social events, and travel companionship. Companion care can also include supportive home care tasks. |
| <strong>What is “extended care”?</strong> | <strong>Extended care</strong> provides assistance for overnights, weekends, and/or 24-hour periods. |</p>
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<tr>
<th><strong>What is “palliative care”?</strong></th>
<th><strong>Palliative care</strong> is specialized medical care focusing on providing patients with relief from the symptoms, pain, and stress of serious and chronic illnesses such as cancer, cardiac disease such as congestive heart failure (CHF), chronic obstructive pulmonary disease (COPD), kidney failure, Alzheimer’s, Parkinson’s, and many more. Palliative care can be combined with curative care toward complete recovery.</th>
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| **What is a “hospice” agency?** | Considered to be the model for quality, compassionate care for people facing a life-limiting illness or injury, **hospice care** involves a team-oriented approach to expert medical care, pain management, and emotional and spiritual support tailored to the patient's needs and wishes. Support is provided to the patient's loved ones as well. At the center of hospice and palliative care is the belief that each of us has the right to die pain-free and with dignity, and that our families will receive the necessary support to allow us to do so.  

Hospice focuses on caring, not curing, and in most cases care is provided in the patient's home. Hospice care also is provided in freestanding hospice centers, hospitals, and nursing homes and other long-term care facilities. Hospice services are available to patients of any age, religion, race, or illness. Hospice care is covered under Medicare, Medicaid, most private insurance plans, HMOs, and other managed care organizations. |

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adrcbaraboo@co.sauk.wi.us  
Photo: By Dan (originally posted to Flickr as Dandelion) [CC-BY-2.0 (http://creativecommons.org/licenses/by/2.0)], via Wikimedia Commons  
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<td><strong>Agency</strong></td>
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| **BrightStar**  
507 Linn Street, Unit B  
Baraboo, WI 53913  
**Phone**: 608-355-5015 | ✓ Companion Care  
✓ Personal Care  
✓ Respite Care  
✓ Skilled Nursing Care  
✓ Supportive Home Care | **Website**:  
http://www.brightstarcare.com/baraboo/  
“BrightStar’s LifeCare services range from companion care and hygiene assistance to 24/7 homecare, including elder care, skilled nursing services, and more.” |
| **Home Health United**  
1111 8th St  
Baraboo, WI 53913  
**Phone**: 800-924-2273 | ✓ Palliative Care  
✓ Personal Care  
✓ Skilled Nursing Care | **Website**:  
https://www.homehealthunited.org/  
“Home Health United’s mission is to promote optimal health and quality of life to those they serve through exceptional, comprehensive care at home and in the community.” Also located in **Reedsburg** at 164 Second St. and **Prairie du Sac** at 470 Oak St. |
| **Homeward Bound**  
1360 Jefferson Street  
Baraboo, WI 53913  
**Phone**: 608-356-4666 | ✓ Extended Care  
✓ Personal Care  
✓ Respite Care  
✓ Skilled Nursing Care  
✓ Supportive Home Care | **Website**:  
http://www.hwbcare.com/  
“Homeward Bound Inc. serves every disability group, the mentally ill, elderly, frail-elderly, children and every group in between.” |
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<th>Company</th>
<th>Services</th>
<th>Website</th>
<th>Description</th>
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<td>Recover Health</td>
<td>✓ Personal Care ✓ Skilled Nursing Care ✓ Supportive Home Care ✓ Therapy Services</td>
<td><a href="https://www.recoverhealth.org/">https://www.recoverhealth.org/</a></td>
<td>“Recover Health provides care to children, adults, and seniors ranging from those who have complex medical or personal needs that require more sophisticated or intensive interventions to those who need general daily living assistance.”</td>
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<tr>
<td>Sauk County Home Care</td>
<td>✓ Personal Care ✓ Skilled Nursing Care ✓ Supportive Home Care ✓ Therapy Services</td>
<td><a href="http://www.co.sauk.wi.us/publichealthpage/home-care">www.co.sauk.wi.us/publichealthpage/home-care</a></td>
<td>“Whether recovering from an illness or returning home from a hospital or nursing home stay, care can be provided in the familiar comforts of home. The selection of a home care agency is an important decision.... and it is your personal choice to make.”</td>
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<tr>
<td>Middleton</td>
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<td>ComForCare Home Care</td>
<td>✓ Companion Care ✓ Personal Care ✓ Respite Care ✓ Supportive Home Care</td>
<td><a href="http://www.comforcare.com/madison">http://www.comforcare.com/madison</a></td>
<td>ComForCare Home Care Services provides assistance with activities of daily living such as light housekeeping, meal preparation, dressing, bathroom assistance, and transportation to Doctor’s appointments. ComForcare is an effective solution for the elderly who prefer to remain at home where their quality of life is enhanced without the stress and hardship of interrupted routines and daily habits. We can provide hourly care, overnight, or 24 hour care. Every ComForCare caregiver is meticulously screened, bonded and insured through</td>
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<tr>
<td>Richland Center</td>
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<td><strong>Lori Knapp Companies</strong></td>
<td><strong>Website</strong>: <a href="http://www.loriknappcompanies.com/">http://www.loriknappcompanies.com/</a></td>
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<tr>
<td>1140 Sextonville Road Suite 5 Richland Center, WI 53581</td>
<td>“Since 1972, Lori Knapp Companies have cared for and supported hundreds of people who are elderly, physically or developmentally disabled, or who need assistance in their own homes.”</td>
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<tr>
<td><strong>Phone</strong>: 608-647-5247</td>
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<th>Wisconsin Dells</th>
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<td><strong>Home Care Path</strong></td>
<td><strong>Website</strong>: <a href="http://www.homecarepath.com/Pages/default.aspx">http://www.homecarepath.com/Pages/default.aspx</a></td>
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<tr>
<td>810 Cedar St Wisc. Dells, WI 53965</td>
<td>“Home Care Path coordinates staff to assist seniors with performing daily chores and tasks.”</td>
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<td><strong>Phone</strong>: 608-432-4286</td>
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### Hospice Agencies: Agencies listed serve all or parts of Sauk County

#### Adams

**Hospice Touch**
1874 Hwy. 13
Adams, WI 53910
**Phone:** 608-339-7500

(Services can be attained by calling 608-374-0250)

"**Hospice Touch** is a program of Tomah Memorial Hospital in Tomah, Wisconsin that helps dying people be comfortable and also helps their families and caregivers so the person can stay at home. Care is usually done in the person’s home by a trained team that includes nurses, nurse practitioners, chaplains, volunteers, social workers, and doctors."

- Affiliated with Tomah Memorial Hospital’s Life Choices Palliative Care
- In-home hospice services
- Serenity House is an 8-bed hospice house on Tomah’s north side.
- Grief support program

#### Baraboo

**Agrace Hospice Care**
1670 South Boulevard
Baraboo, WI 53913
**Phone:** 800-553-4289

"**Agrace** works with more than 200 area long-term care providers to deliver hospice services to patients residing in assisted living, nursing homes, adult-family homes or senior apartments. Working together allows most residents to remain in the place they call home through the end of life."

- In-home hospice services
- Residential hospice service
- Bereavement and grief support
- Caring volunteers
- Respite services

**Home Health United Hospice**
1600 Jefferson Street
Suite 101
Baraboo, WI 53913
**Phone:** 800-924-2273

"Hospice patients can receive services in the environment they choose; the Hospice team will come to their own home, the home of a family member, a nursing home, senior apartments or an assisted living facility."

Admissions and referrals go through the home office in Madison:
**Home Health United-Hospice**
2802 Walton Commons Ln
Madison, WI 53718
**Phone:** 608-241-6900 or 1-800-924-2273

- In-home hospice services
- **Residential hospice service:** Home Health United staffs and operates **St. Clare Hospice House**, a four-bed hospice facility in Baraboo
- Bereavement and grief support
- Caring Presence volunteers
- Respite services
| **St. Croix Hospice** | “St. Croix Hospice will assist your patients, families, and caregivers in finding calm and confidence while they transition on to hospice care. We are available to meet with patients and families at the hospital or clinic to review the hospice benefit, answer questions regarding insurance coverage, and assist you with setting up any/all supplies, medications, or equipment for a smooth transition home.” | - In-home hospice services  
- Residential hospice service  
- Bereavement and grief support  
- Caring volunteers  
- Music therapy |
| 414 Broadway, Suite 200  
Baraboo, WI 53913  
**Phone:** 608-448-4200 | |

| **Dodgeville** |  
| **Upland Hills Hospice** | “The Upland Hills Hospice team consists of professionals and specially trained volunteers working together to provide the best care for each patient. Hospice refers to a concept of care, not a specific building or place. Hospice services are provided at home, in a hospital, nursing homes, or freestanding facility.” | - Affiliated with Upland Hills Health System  
- In-home hospice services  
- Grief support program |
| 800 Compassion Way  
Dodgeville, WI 53533  
**Phone:** 608-930-3000 | |

| **Madison** |  
| **Heartland** | “At Heartland, we proudly provide hospice care wherever you call home: the house you’ve lived in for decades, a skilled nursing center, an assisted living facility or anywhere else you find the greatest comfort.” | - Affiliated HCR ManorCare family  
- In-home hospice services  
- Caregiver support |
| 2810 Crossroads Drive  
Suite 1300  
Madison, WI 53718  
**Phone:** 608-819-0033 | |

| **Southern Care** | “Care of the whole person is emphasized by providing physical, spiritual and emotional support to all medically appropriate persons, without discrimination. Efforts are centered on meeting needs by offering highly individualized compassionate care in the person’s home or a home like setting.” | - In-home hospice services  
- Residential hospice service  
- Bereavement and grief support  
- Respite services |
| 402 Gammon Place, Ste 110  
Madison, WI 53719  
**Phone:** 608-833-3295 | |

<p>| <strong>Madison Home Care LLC</strong> | “By working as a team, Madison Home Care provides personal care assistance services to seniors.” | - Personal Care Assistance services |</p>
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<th>Notes</th>
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<td>2317 International Lane, Suite 114, Madison, WI 53704, Phone: 608-665-3829</td>
<td>Care wishes to provide you with quality personal assistance services in order to serve your needs as you grow older or as you recover from illness.</td>
<td>in-home</td>
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<td><strong>Mauston</strong></td>
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<td>Hospice Touch, 1050 Division St., Mauston, WI 53948, Phone: 608-847-6161</td>
<td>See Hospice Touch, Adams</td>
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</table>
| | | - Affiliated with Tomah Memorial Hospital’s Life Choices Palliative Care
| | | - In-home hospice services
| | | Serenity House is an 8-bed hospice house on Tomah’s north side.
| | | Grief support program |
| **Reedsburg** | | |
| Home Health United Hospice, 164 Second St., Reedsburg, WI 53959, Phone: 608-524-6607 | Services provided through the Baraboo office are also provided through the office in Reedsburg. | In-home hospice services
| | | Residential hospice service: Home Health United staffs and operates St. Clare Hospice House, a four-bed hospice facility in Baraboo
| | | Bereavement and grief support
| | | Respite services |
| **Prairie du Sac** | | |
| Home Health United Hospice, 470 Oak Street, Prairie du Sac, WI 53578, Phone: 608-643-6103 | Services provided through the Baraboo office are also provided through the office in Prairie du Sac. | In-home hospice services
| | | Residential hospice service: through St. Clare Hospice House, a four-bed hospice facility in Baraboo
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