



505 Broadway St
Baraboo WI 53913
608-355-3289
www.co.sauk.wi.us/adrc

Personal Emergency Response (PERS)

PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)



Personal Emergency Response Systems (PERS) let you call for help in an emergency by pushing a button or by automatically signaling for help on your behalf. There are three components to a PERS: a small radio transmitter, a console connected to your telephone, and an emergency response center that monitors calls.

This document provides a list of PERS options in the traditional sense, but it's important to note that smartwatches now feature fall detection technology that could act similarly to a PERS option. PERS devices are specialized for emergency situations, while smartwatches, phone applications, and fitness trackers are versatile with emergency features among its many other functions. The choice depends on your needs, lifestyle, and comfort with technology. The following smart watches offer fall detection: Apple Watch, Samsung Active and Galaxy Watch, Gamin Smartwatches, Huawei Wearables, and Google Pixel Watch.



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Personal Emergency Response (PERS)

| Agency Name & Contact Information | Landline Option | Cellular Home Option | On the Go (Mobile Systems) | GPS Tracking Systems | Automatic Fall Detection | Cancel anytime | Activation Fee | Monthly Service Fee | Extra Features & Options |
|--|------------------|-------------------------|----------------------------|----------------------|--------------------------|----------------|--------------------|---------------------|---|
| ADT Medical Alert 1-800-453-4108 www.adt.com/medical-alert | ✓ 300ft range | ✓ 600ft range | ✓ | ✓ | ✓ \$11 per month | ✓ | Starts at \$29.99 | Starts at \$29.99 | <ul style="list-style-type: none"> Home Temperature Monitoring for in-home options |
| Around the Clock Medical Alarms 1-877-449-5566 www.aroundtheclockmedicalalarms.com | ✓ 600ft range | ✓ | ✓ | ✓ | ✓ \$9 per month | *✓ | \$50 for SIM cards | Starts at \$36.00 | <ul style="list-style-type: none"> A+ accredited rating on Better Business Bureau Smartwatch option Medication dispenser, reminder calls Language line service *Cancel any time after 1 month |
| Bay Alarm Medical 1-877-522-9633 www.bayalarmmedical.com | ✓ | ✓ Up to 1000ft range | ✓ | ✓ | ✓ \$10 per month | ✓ | | Starts at \$24.95 | <ul style="list-style-type: none"> Up to 5 year battery life for buttons Language Line Services Decorative pendant covers Caregiver Tracking |



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| BoundaryCare <i>(requires an Apple Watch)</i> https://www.boundarycare.com/ | | | ✓ | ✓ | ✓ | | | \$25 | <ul style="list-style-type: none"> • An app for enhancing the independence, safety, and wellbeing of vulnerable individuals. Based on the Apple Watch. • App connects with Caregivers to share information about their loved ones if they fall or have other medical concerns detected by the watch. |
| FallCall <i>(requires a smartphone)</i> www.fallcall.com | | | ✓ Cellular, WiFi, and/or Bluetooth | ✓ | ✓ With iPhone only | ✓ | | *Varies | <ul style="list-style-type: none"> • Founded by doctors and created with Smart Fall detection for greater accuracy • Trelawear jewelry-inspired pendant or Apple watch • Detailed setup instruction videos <p>*Some free options, some subscription options</p> |



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| Guardian Monitoring 1-888-349-2400 https://guardianmedicalmonitoring.com | ✓ 150-1200ft range | ✓ 150-1200ft range | ✓ | ✓ | ✓ Mobile unit only | ✓ | SIM card cost | *Varies | <ul style="list-style-type: none"> • Door alarms, medication dispenser, smoke and carbon monoxide detectors *Call for more details—varies by location |
| Home and Wellness 1-888-851-4291 https://homeandwellness.com | | ✓ | ✓ | ✓ | ✓ | ✓ | Equipment Charge | \$34.99 | <ul style="list-style-type: none"> • Language Line available |



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| Home Buddy 316-448-6897 www.homebuddy.org | ✓ | ✓ | ✓ Belle | ✓ Belle+ | ✓ \$10 per month | ✓ | | *Starts at \$22.95 | <ul style="list-style-type: none"> Medication dispenser Remote patient monitoring options *Includes insurance on the equipment |
| Life Alert 1-800-360-0329 www.lifealert.com | ✓ 1000ft range | ✓ | ✓ | ✓ | None | | *\$197 | Starts at \$49.95 | <ul style="list-style-type: none"> Batteries last up to 10 years Must sign a 3-year contract, can only be cancelled if client has moved into a nursing home or died *Plus, an optional \$197 installation feed |
| LifeFone 1-800-331-9198 www.lifefone.com | ✓ 1300ft range | ✓ 1300ft range | ✓ | ✓ | ✓ \$5 per month | ✓ | | Starts at \$24.95 | <ul style="list-style-type: none"> Decorative pendant option English and Spanish speaking responders In-home temperature monitoring A+ rating with Better Business Bureau Free lockbox and shipping with annual plan |



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| Lifeline 1-855-681-5351 www.lifeline.com | ✓ 600ft range | ✓ | ✓ | ✓ | ✓ | ✓ \$50 fee | *\$99.95 fee | Starts at \$29.95 | <ul style="list-style-type: none"> • Lifeline Cares App • Automated medication dispenser • Formerly known as Philips Lifeline *\$50 one-time activation fee and a \$49.95 programming fee |
| LifeStation 1-608-667-0378 www.lifestation.com | | ✓ 600ft range | ✓ | ✓ | ✓ | ✓ | | Starts at \$34.95 | <ul style="list-style-type: none"> • Companion assistance option for appointments, troubleshooting, grocery shopping, etc. • Smartwatch and jewelry-inspired options • Multiple language options |



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| LogicMark <i>(Unmonitored)</i> 1-800-519-2419 www.logicmark.com | ✓ 600 ft range | ✓ 600 ft range | ✓ | N/A | N/A | N/A | | N/A | <ul style="list-style-type: none"> GSA contract for veteran discounts No monthly monitoring fees—preset contacts or 911 for emergency button |
| Live Free 1-888-502-3373 lifebeacon.com/ | ✓ 400ft range EZ Care | ✓ 400ft range EZ Care+ | ✓ Life Beacon | ✓ | ✓ With Life Beacon and EZ Care+ | *✓ | | Starts at \$39.99 | <ul style="list-style-type: none"> Smoke Detector Medication Reminders with EZ Care+ 3 year battery life *Cancellation fee of \$75 is for 2-year contracts only. Month-to-month is standard offering |
| Medical Alert 1-800-800-2537 www.medicalalert.com | ✓ 800ft range | ✓ 800ft range | ✓ | ✓ | ✓ \$10 per month | ✓ | *\$79 | Starts at \$19.95 | <ul style="list-style-type: none"> Mobile App for caregivers Multilingual *Considered a programming fee |



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| Medical Care Alert 1-855-272-1010 www.medicalcarealert.com | ✓ 1000ft range | ✓ 600ft range | | | ✓ \$10 per month | *✓ | | Starts at \$27.95 | <ul style="list-style-type: none"> A+ Accredited rating with Better Business Bureau Free lockbox, free shipping Decorative pendant cover Medication dispenser *\$50 fee if equipment is refused or never activated |
| Medical Guardian 1-800-668-9200 www.medicalguardian.com | ✓ 1300ft range | ✓ 1400ft range | ✓ | ✓ | ✓ \$10 per month | *✓ | Equipment Charge | Starts at \$29.95 | <ul style="list-style-type: none"> Caregiver access through MyGuardian app A+ Accredited through Better Business Bureau *Refunds for months of unused service |
| Mobile Help 1-800-992-0616 www.mobilehelp.com | ✓ 600ft range | ✓ 1400ft range | ✓ | ✓ | ✓ \$11 per month | ✓ | \$49.95 | Starts at \$19.95 | <ul style="list-style-type: none"> Free lockbox |



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| Prime Medical Alert 1-800-723-6442 www.primemedicalalert.com | ✓ 400ft range | ✓ 5000s qft range | ✓ | ✓ | *✓ | ✓ | None | Starts at \$14.95 | <ul style="list-style-type: none"> Free lockbox *Fall Detection available with mobile/GPS unit only |
| QMedic 1-877-241-2244 https://www.qmedichealth.com/ | ✓ 1000ft range | ✓ | ✓ | ✓ | *✓ | ✓ | **Varies | Starts at \$20 | <ul style="list-style-type: none"> In network provider for MyChoice WI & Private Pay options *MCO clients only **Only charge an installation fee when an in-person installation of an in-home or Mobile medical alert system takes place |
| Senior Safety <i>(also known as Get Help Now)</i> 1-888-473-2800 https://www.seniorsafety.com/ | ✓ | ✓ | ✓ | ✓ | ✓ \$10 per month | ✓ No Penalty | *Varies | Starts at \$19 | <ul style="list-style-type: none"> Multilingual *Mobil-Go option has a device cost up-front \$75-\$99 |



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| SSM Health VoiceCare 1-855-332-6882 www.ssmhealth.com/health-at-home/community-health-resources/voiceware | ✓ | ✓ CEL LTE or Belle | ✓ | | ✓ \$10 per month | ✓ No Penalty | \$35 setup | Starts at \$30 | <ul style="list-style-type: none"> Locally run service and install Do not need Dean insurance or hospital affiliation |
| UnaliWear Kanega Smart Watch 1-888-343-1513 www.unaliwear.com | | | ✓ Uses cellular and/or WiFi | ✓ | ✓ | ✓ No fee | Equipment Charge \$149 \$199 Setup Fee | *\$59.95 | <ul style="list-style-type: none"> Smart watch has customizable sensitivity and learning detection system reduces false fall alarms Medication reminders *Includes Fall Detection |
| VRI 1-800-860-4230 https://vricares.com/perfectmatch | ✓ | ✓ | ✓ | ✓ | ✓ \$5 per month | ✓ | \$50 fee | Starts at \$24.95 | <ul style="list-style-type: none"> Medication Dispenser Vitals Monitoring Many product options |



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| Wearable Health Solutions 1-877-342-2929 wearablehealthsolutions.com/ | | | | | | ✓ | None | Starts at \$34.95 | <ul style="list-style-type: none"> Caregiver Tracking Multilingual Vitals Monitoring |
| WellBe (HandsFree Health) https://handsfreehealth.com/medical-alert-device | | ✓ | ✓ | ✓ | ✓ Pendant only | ✓ | None | Starts at \$19.95 | <ul style="list-style-type: none"> Voice activated, Founded by healthcare professionals Smartwatch and Smart Speaker options Virtual Health Assistant includes health monitoring, answers health and insurance questions, and provides reminders In-home and mobile bundle includes access to news, weather, audiobooks, music, etc |



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Questions to ask when shopping for a Personal Emergency Response System (PERS)

- Do I have to sign a contract?
- Does the company help with installation for the medical alert system? What is the cost?
- Does the company monitor vital signs or activity, if so, is there any additional charge?
- Does the company offer a “Cellular” option that can be outside of the home?
- Does the company offer a device with “fall detection,” if so, is there any additional charge?
- Does the company offer a device with Global Positioning System (GPS), if so, what is the cost?
- Does the company offer fire, smoke and carbon monoxide monitoring, if so, is there any additional charge?
- Does the company offer medication reminders, if so, is there any additional charge?
- Does the medical alert system require a land-line?
- How long is the battery life? Does the company remotely track the battery life? Is there a reminder when the battery is low?
- Is there a set up/activation fee for the medical alert system?
- What are the pricing options, do I pay monthly, quarterly, yearly?
- What if I no longer require a medical alert system? What is the return policy?
- What is the average response time from the moment the button is pushed until a voice comes on the line? Where is the call center located?
- What is the range of the “In-Home” medical alert system?
- What kind of button comes with the medical alert system? Is it waterproof?