# Welcome To Medicare! 2020

THE AGING AND
DISABILITY RESOURCE
CENTER (ADRC) OF
EAGLE COUNTRY –
BARABOO OFFICE –
SAUK COUNTY

# Before We Get Started.....

- o Please set cell phones to mute or vibrate
- Feel free to ask questions and/or take breaks as needed
- Restrooms/water fountains are next to the elevators
- Stairways are at either end of the halls for emergency exit
- The presentation is geared towards new Medicare beneficiaries who reside in Sauk County
- The presentation will last about an hour
- o It's okay if you need to leave before we finish ☺

# **ADRC General Information**

- Aging and Disability Resource Center of Eagle
   Country Baraboo Office-Serving Sauk County
  - Nutrition Programs
  - Caregiver Support Programs
  - Transportation Services
  - Volunteer Opportunities
  - Information and Assistance Specialists (I and A)
  - Disability Specialists (DBS)
  - Elder Benefit Specialists (EBS)

# Elder Benefit Specialist (EBS)

- Serves people age 60 and older
- Answers questions about Medicare parts A, B, C and D, Senior Care and Supplements
- Assists with some Consumer Issues (landlord/tenant, medical billing, collections)
- Explores eligibility for Medicare Savings Programs and/or Medicaid Programs
- Assists with matters pertaining to the Social Security Administration (disability, appeals, benefits, etc)
- Works under the supervision of program attorney

# Topics To Be Covered

- Brief Overview of Social Security Benefits
- Original Medicare (Medicare A and B)
  - o Enrollment periods, costs, benefits, limitations
- Options in addition to Original Medicare
  - Supplements, Advantage Plans
- Prescription Drug coverage options
- Help for People with Limited Income
- Words of Caution/Final Reminders

# Social Security Retirement

- Social Security Retirement Benefits (see handouts in folder)
  - Apply through Social Security in person, by phone or on line (EBS can assist)
  - Age 62-Up to Full Retirement Age Reduced Benefits
  - Full Retirement Age 100% Benefits
  - Post Full Retirement Age Up to age 70 up to 130% Benefits
  - Apply approximately 3 months before you want your benefits to begin
  - Benefits are earned through Social Security taxes that you or your spouse have paid on work earnings
  - You or your spouse must have earned 40 work credits through employment (approximately 10 years of full time work)

# Original Medicare

Medicare Part
 A – Hospital Insurance

 Medicare Part B – Medical Insurance

# Medicare Part A Enrollment

#### Enrollment

- Automatic at age 65 if already drawing Social Security benefits
- Automatic under age 65 if drawing Social Security
   Disability benefits for 24 months
- o If not drawing Social Security benefits at age 65, then sign up through Social Security in person, by phone or on line during your 7 month Initial Enrollment Period (IEP)
  - **★** (EBS can assist with on line application)

# Initial Enrollment Period (IEP)

- At age 65, you have a 7 month Initial Enrollment Period (IEP) to sign up for Medicare Part A:
  - The 3 months before you turn 65
  - The month you turn 65
  - The 3 months after you turn 65
- If you don't sign up for Part A during your IEP, you will be automatically enrolled into Part A later when you sign up for your Social Security Retirement benefits and your part A start date may be backdated up to 6 months
  - This is important information for anyone with a Health Savings Account(HSA)! (see next slide)

# Starting Medicare Part A

- Additional things to know....
  - If you have an HSA- Stop making contributions before the start of your Medicare Part A!
    - ➤ You can still use up whatever money is left in your account but contributions must stop
    - ➤ You will face tax penalties if you continue to make contributions after your Medicare starts
  - If you are enrolled into insurance through the Affordable Care Act(ACA), call to cancel it before your Medicare starts!
    - ➤ If you have tax subsidies and do not cancel your ACA plan once your Medicare starts, you will face tax penalties

# Medicare Part A Costs

#### Cost

- Premium free if you or your spouse paid Medicare taxes while working and met 40 work credit requirement
  - × 40 work credits earned through 10 years of full time work
  - ▼ If less then 40 work credits, pay premium for Part A
- \$1,408 deductible per 60 day hospitalization
- Additional daily copays may apply for longer term hospital and/or Skilled Nursing Facility stays (see next slide)

# Medicare Part A Coverage

#### Medicare Part A Coverage

- Inpatient hospital stays
  - Days 0-60- \$0/day copay (after \$1408 deductible is met)
  - ➤ Days 61-90 \$352/day copay
  - ➤ Days 91-150 \$704/day copay
- Home Health Services
- Inpatient Blood
- Hospice Care
- Skilled Nursing Facility with qualifying 3 day hospital admission
  - ➤ Days 1-20 \$0 copay
  - ➤ Days 21-100 \$176/day copay
  - ➤ Days 100+ Zero Coverage

### Qualifying Three Day Hospital Admission

- In order for Medicare Part A to cover ANY of your stay at a Skilled Nursing Facility(SNF), you must:
  - Be admitted as an inpatient for at least three days into the hospital prior to being transferred to the SNF
    - ▼ Observation stays do not count
    - x Inpatient stays of less than 3 days do not count
  - Be receiving skilled nursing care provided by nursing or therapy staff as ordered by your physician while in the SNF

# Medicare Part B Enrollment

#### Enrollment

- Automatic at age 65 if already drawing Social Security benefits
- Automatic under age 65 if drawing Social Security Disability benefits for 24 months
- If not drawing Social Security benefits at age 65, then sign up through Social Security in person, by phone or on line during your 7 month Initial Enrollment Period (IEP) (see next slide)

# Initial Enrollment Period (IEP)

- At age 65, you have a 7 month Initial Enrollment Period (IEP) to sign up for Medicare Part B:
  - o The 3 months before you turn 65
    - ➤ Start date for part B will be the first of the month in which you turn 65 (or backdated one month for birthdays that fall on the 1<sup>st</sup> of the month)
  - o The month you turn 65
    - ➤ Start date for part B will be the 1<sup>st</sup> of the next month
  - o The 3 months after you turn 65
    - ➤ Start dates for part B are delayed 2-3 months depending on what month you sign up

#### Additional Enrollment Periods For Part B

#### Annual General Enrollment Period:

- o Every January 1-March 31
- o Part B will not start until July 1
- For people who did not take Part B at age 65 and who do not have a special enrollment period

#### Special Enrollment Period:

- Can delay part B enrollment if you have creditable coverage through active employment of you or your spouse
- Can then sign up for Part B at any time while still working and up to 8 months after work ends
- Can choose start date of Part B coverage (see next slides)

### Creditable Coverage For Medicare Part B

- For people age 65 and over generally health insurance that is provided by a large group employer of 20 employees or more that is earned by you or your spouse through active employment
- For people under age 65 and disabled generally health insurance that is provided by a large group employer of 100 employees or more that is earned by you or your spouse through active employment
- <u>Always</u> verify with your employer that the coverage IS considered creditable for Medicare Part B before deciding to delay your part B enrollment!

### What Is **NOT** Creditable Coverage For Part B

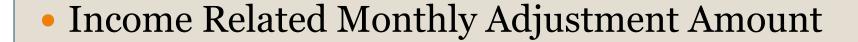
- Delaying part B enrollment without having creditable coverage will result in a premium penalty cost of 10% more for life for each year that you were eligible for enrollment but not enrolled in Part B!
- Again, <u>always</u> verify that you have creditable coverage before deciding to delay your part B enrollment!
- Examples of coverage that is <u>NOT</u> considered creditable:
  - Veterans Health Care
  - Affordable Care Act/Marketplace
  - COBRA Insurance
  - Retirement Coverage
  - Federal Retirement Insurance Programs

# Medicare Part B Costs

#### Cost

- Monthly premium Currently \$144.60 for 2020 (Higher if IRMAA) (see next slide)
- Premiums are deducted from Social Security checks each month or billed quarterly if not yet receiving retirement benefits
- \$198 deductible per year
- o 20% copays after deductible is met

## **IRMAA**



- Premium for Part B may be higher for those with higher incomes
- Higher premium rates are calculated using taxes from 2 years prior
- SSA will review IRMAA each year and if/when income decreases, so will IRMAA
- See 'Medicare Costs at a Glance' handout in your red folder

# Medicare Part B Coverage

# Coverage

- o <u>Medically necessary</u> outpatient services:
  - ➤ Doctor visits, specialist visits, lab work, x-rays, etc.
  - ➤ Ambulance rides, ER and Urgent Care visits
  - ➤ Outpatient hospitalizations, surgeries and procedures
  - **▼** Durable Medical Equipment and supplies
  - **×** Outpatient Therapies
  - **×** Part B Medications
  - ➤ Preventive Services see next slide

### Medicare Part B Preventive Services

- Medicare provides for some services that are not subject to the yearly deductible and 20% copays
  - Welcome to Medicare visit for new Medicare enrollees
  - O Yearly Wellness Visit Be sure to use this term when scheduling your appointment!
  - Preventive Screening Services as allowed for see 'Your Guide to Medicare's Preventive Services' brochure in your red folder

### Services NOT Covered By Medicare Part B

- These services are <u>NOT</u> covered by Part B:
  - Most Dental Care or Dentures
  - Routine Eye Care and most eyeglasses
  - Hearing Aids and/or exams for fitting hearing aids
  - Long Term Care
  - Cosmetic Procedures
  - Acupuncture
  - Health Care while traveling outside the US
  - Most Routine Foot Care and most supportive devices for feet
  - Anything NOT medically necessary

# Original Medicare Final Thoughts

- Original Medicare is health insurance administered by the federal Center for Medicare and Medicaid Services (CMS).
- Watch in the mail for your Medicare card. It will be sent to you by <u>CMS</u>.
- Medicare pays a large part of your health care expenses, but it does not pay for them all.
- There are additional options to fill the gaps left by Medicare.

### Additional Health Coverage Options

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### Additional Health Coverage Options

- Medicare Supplements (Medigap Policies)
  - Traditional Supplements
  - Select Supplements
- Medicare Advantage Plans (Part C Plans)
  - o PPO
  - **OHMO**
  - **OPFFS**

### Medicare Supplements- Medigap Policies

- 6 months of Guaranteed Issue from start of Part B
- Once Guaranteed Issue ends, subject to health underwriting
- Guaranteed renewable for life as long as you pay your premium
- Safest, most comprehensive option
- WI plans will follow you wherever you go
- Prices will vary based upon coverage choices
- Monitored by the Office of Commissioner of Insurance (OCI) (see next slide)

#### Office Of Commissioner Of Insurance(OCI)

- Medicare Supplements are sold by insurance agents
- All insurance companies and agents doing business in Wisconsin are licensed by OCI
- All Medicare Supplements are mandated by OCI to provide the same basic coverages
- Call OCI at 1-800-236-8517 to confirm any company or agent's insurance license or to file a complaint
- Resources:
  - Fact Sheet on Mandated Benefits in Health Insurance Policies
  - Yellow OCI Book of Medicare Supplements
  - The ADRC's Insurance Agent Resource Guide

# **Traditional Supplements**

- Pay the 20% leftover by Medicare Part B
- Include all OCI mandated benefits
- Can see any provider who accepts Medicare
- Can add optional riders for extra costs:
  - o Part A deductible 100% or 50%
  - o Part B deductible if Medicare started prior to 1/1/2020
  - Part B excess charges
  - Emergency foreign travel coverage
  - o Extra home health care

# **Traditional Supplements Options**

- Attained Age Premiums go up based upon age
- Issue Age Premiums won't go up based upon age (but can still increase for other reasons)
- Cost Sharing 25% or 50%
- High Deductible Plans

# Select Supplements

- Pays 20% left over by Medicare Part B <u>as long as you</u> see in network providers
- Includes all OCI mandated benefits
- Out of network ok if emergency or urgent care need
- Includes optional riders within their basic plans
- Comparable premiums to traditional supplements
- Generally asks fewer health questions
- Must purchase a plan that is sold in your county
  - Only a few left available for purchase in Sauk County

### Medicare Advantage Plans- Part C Plans

- Insurance plans that Medicare contracts with on an annual basis to take over your health care needs
- "Replaces" Medicare pays <u>instead</u> of /not in addition to Medicare
- Must still remain enrolled in Medicare A and B and pay the Part B premium
- Not guaranteed renewable for life can end each year
- Monitored by Medicare and required to pay as well or better than original Medicare (no OCI benefits)

### Medicare Advantage Plans- Part C Plans

- Premiums generally lower than supplements
- Copays, deductibles and/or coinsurance apply
- Must purchase plan that is sold in your county
- Must see providers who accept your plan
- If provider does not accept your plan, you pay full cost (Medicare will not pay at all)
- Most include drug coverage and offer perks
- No health questions other than ESRD
- Have annual caps on your out of pocket costs

#### Medicare Advantage Plan Enrollment Periods

- At age 65, Advantage Plans have the same 7 month Initial Enrollment Period(IEP) as Original Medicare:
  - The 3 months before you turn 65
  - The month you turn 65
  - o The 3 months after you turn 65
- October 15-December 7 yearly—Open Enrollment Period for all Medicare Beneficiaries
- Jan 1-March 31 yearly—Open Enrollment Period only for those already enrolled in a Medicare Advantage plan who want to drop or switch plans
- Special Enrollment Periods-vary upon circumstances

# Types Of Medicare Advantage Plans

- PPO = Preferred Provider Organization Plans
  - There is a preferred network of providers but you may go out of network for higher costs
- HMO = Health Management Organization
  - You must use the in network providers for all services
- PFFS = Private Fee For Service
  - No specific network of providers required. However, you must make sure your providers accept the insurance
    - \* \*Note of caution- If you have an advantage plan and go to a provider that is out of network or does not accept your insurance-you will be responsible for 100% of your medical bills incurred. Confirm insurance is accepted every time you use the insurance.

### Medicare Advantage Plans – Part C Costs

- In 2020, there are 29 Advantage plans offered in Sauk County by 5 different companies
- Premiums range from \$0 \$241 per month
- Deductibles for health and/or drugs may be present
- Copays range from \$0 up to 20% depending on plan and service received

# **Prescription Drug Coverage Options**

Prescription Drug Coverage Options

## **Prescription Drug Coverage Options**

 Medicare Part D Prescription Drug Plan

- Creditable Coverage from other source
  - Does <u>NOT</u> need to be from active employment

# Creditable Coverage Options

- VA Healthcare
- Employer coverage
- Retirement coverage
- Coverage from spouse's insurance
- COBRA
- State of Wisconsin Seniorcare (see next slide)

#### State Of Wisconsin Seniorcare

- State Pharmaceutical Assistance Program (SPAP)
- Must be a resident of the state of Wisconsin and age
   65 or older to enroll
- \$30 annual enrollment fee
- Gross yearly income determines level of coverage
- Accepted at most Wisconsin pharmacies
- Can enroll any time of the year
- Lowest cost option for those on no medications
  - See Your Senior Care Fact Sheet located in your red folder

#### Medicare Part D Enrollment

- At age 65, Medicare Part D Plans have the same 7 month Initial Enrollment Period(IEP) as Original Medicare:
  - The 3 months before you turn 65
  - The month you turn 65
  - The 3 months after you turn 65
- October 15-December 7 yearly—Open Enrollment Period for all Medicare Beneficiaries
  - o Can enroll, drop or switch drug plans
  - Check your plan every year as plans and/or medications can change!
- Special Enrollment Periods-vary upon circumstances

## Medicare Part D Plans Costs

#### • 2020 Costs

- Premiums \$13 to \$124 per month
- o Deductibles \$0 to \$435 per year
- Copayments Vary depending on meds, pharmacies, etc.
  - ➤ Late enrollment Penalties can apply if you do not have drug coverage of some sort at age 65 and older making premiums higher!

#### Standard Coverage Overview

- Deductible (If applicable)
- Initial Period of Coverage
- Coverage Gap (Donut Hole)
- Catastrophic Coverage
  - (See handout in your folder)

# Medicare Part D Coverage

- Prescribed medications
- Medications that are included on a plan's formulary
  - Not all medications are covered by all plans
- Medications that are being prescribed for the medically prescribed use
- Insulin, needles and syringes for the administration of insulin
- Medications that are approved by the FDA

#### Medicare Part D -What is NOT Covered

# **THESE ITEMS ARE NOT COVERED BY PART D PLANS!**

- Over the counter medications/non-prescription
- Vitamins, minerals and supplements
- Drugs for non medically necessary purposes
- Drugs not approved by the FDA or for your need
- Medications not on your plan's formulary
  - Sometimes your doctor can request an exception

### Medicare Part D -Where To Get Help

- Where to enroll or get help choosing a plan:
  - o <u>www.medicare.gov</u>
  - o Call Medicare at 1-800-633-4227
  - Call the Wisconsin Prescription Drug Helpline at 1-800-242-1060 or 1-855-677-2783
  - Contact your Elder Benefit Specialist (EBS) at your local ADRC. In Sauk County – 608-355-3289
    - ➤ Baraboo, Merrimac, Sauk City, Prairie du Sac, North Freedom— Ask for Pam
    - ▼ Reedsburg, Spring Green, Rock Springs, Plain, Lake Delton, Wisconsin Dells – Ask for Mindy

#### Help For People With Limited Income

Help for People with LimitedIncome

#### Help For People With Limited Income

#### Medicare Savings Programs

- QMB Qualified Medicare Beneficiary
  - ➤ Pays Medicare Part B premium
  - ➤ Provides Full Extra Help with Medicare drug plans
  - ➤ Provides Medicaid to supplement the Medicare
- SLMB and SLMB+ Specified Low Income Medicare Beneficiary Programs
  - ➤ Pays Medicare Part B premium
  - ➤ Provides Full Extra Help with Medicare drug plans
- Apply through the Capital Consortium (EBS can assist)
- o Income and Asset Limits apply − See the ADRC

#### Help For People With Limited Income

#### Extra Help (Low Income Subsidy)

- Partial or Full Extra Help available to help with costs of part D premiums and copays
- Apply for Extra Help through Social Security Administration (SSA) on line, in person or by phone (EBS can assist)
- Income and Asset Limits apply See SSA or the ADRC
- Automatically receive FULL Extra Help if you are eligible for a Medicare Savings Program – (no need to do application with Social Security Administration)

# **Words Of Caution**

- Always Review your quarterly Medicare Summary Notice for accuracy
- Don't Give Out Your Medicare Number except to your doctor or other confirmed Medicare provider
- Be aware that Medicare does not call you, visit you or try to sell you anything
- Be cautious of offers for "free" medical services or products
- Treat your Medicare card and number like a credit card

# **Words Of Caution**

- If you suspect Medicare Fraud or Abuse:
  - oCall the Provider to let them know
  - Gather information and documentation
  - OContact the Wisconsin Senior Medicare Patrol (SMP) at 888-818-2611 (free and confidential) to report your concerns

# Final Reminders

- Sign up for Social Security Retirement between ages 62 and 70- no more than 3 months before you want benefits to start
- Sign up for Medicare A and B at age 65-during 7 month initial enrollment period (IEP)
- Medicare supplements have 6 months of Guaranteed Issue from start date of Part B
- Advantage plans (C) and prescription drug plans (D) have same IEP as A and B
- Annual Open Enrollment for C and D plans is every year from October 15-December 7. Check your plan every year!
- Second Open Enrollment January 1-March 31 yearly for those already enrolled in a Medicare Advantage plan to drop or switch plans
- Other Special Enrollment periods may apply See ADRC

# **Contacts**

- ADRC of Eagle Country-Baraboo Office (Sauk County) 608-355-3289 or 800-482-3710
- Social Security Administration Portage Office 888-875-1681

www.ssa.gov

• Social Security Administration – Madison Office – 866-770-2262

www.ssa.gov

- Sauk County Veteran's Services Office 608-355-3260
- Medigap Helpline 1-800-242-1060
- Medicare 1-800-MEDICARE (1-800-633-4227)

www.medicare.gov

• Office of the Commissioner of Insurance (OCI) - 800-236-8517

www.oci.wi.gov

- Senior Medicare Patrol (SMP) 888-818-2611
- Capital Consortium 888-794-5556